

QUESTION 1
AVERAGE RESPONSE TIMES FOR URGENT CALLS (MINUTES)

Police Area Command	Financial Year		
	2018-19	2019-20	2020-21
Auburn Pac	7:23	7:04	8:17
Bankstown	8:39	8:58	9:17
Barrier Pd	17:09	16:09	17:05
Blacktown	7:18	8:06	8:26
Blue Mountains	11:55	9:58	11:51
Brisbane Water	12:43	12:55	11:20
Burwood	6:28	6:43	6:55
Camden	10:35	9:50	10:14
Campbelltown City Pac	7:08	7:38	7:49
Campsie	7:09	7:28	7:33
Central North Pd	20:08	20:03	17:18
Central West Pd	13:09	11:44	11:12
Chifley Pd	14:47	13:32	13:30
Coffs/Clarence	15:50	15:46	15:21
Cumberland Pac	8:12	8:35	8:53
Eastern Beaches	6:19	6:02	6:01
Eastern Suburbs Pac	6:26	6:31	6:36
Fairfield City Pac	7:12	6:53	7:49
Hawkesbury	10:53	11:42	11:54
Hunter Valley Pd	14:21	14:14	14:15
Inner West Pac	5:38	5:11	5:41
Kings Cross	4:27	3:48	5:16
Ku-Ring-Gai	9:46	10:53	10:01
Lake Illawarra	12:09	12:59	13:12
Lake Macquarie	13:45	13:46	12:52
Leichhardt	5:08	5:35	5:46
Liverpool City Pac	7:39	7:47	8:29
Manning/Great Lakes	12:42	14:22	16:01
Mid North Coast	16:04	16:44	18:07
Monaro	13:39	14:22	13:58
Mt Druitt	7:30	7:37	7:48
Murray River Pd	13:57	13:55	14:29
Murrumbidgee Pd	14:31	13:26	14:22
Nepean Pac	8:50	8:53	9:58
New England	14:09	13:27	14:43
Newcastle City	12:28	12:57	12:06
North Shore Pac	7:10	7:01	7:27
Northern Beaches	7:52	8:08	8:05
Orana Mid Western Pd	16:14	16:02	13:59
Oxley Pd	15:03	14:29	14:06
Parramatta	6:30	5:52	8:00
Port Stephens/Hunter Pd	12:29	12:36	12:45
Richmond	13:21	12:48	12:49
Riverina Pd	12:22	12:32	11:02
Riverstone Pac	8:30	8:33	8:59

Ryde	8:39	8:57	9:36
South Coast Pd	16:09	16:00	15:48
South Sydney Pac	N/A	6:18	6:24
St George	8:54	8:14	8:03
Surry Hills	4:29	4:13	4:05
Sutherland	7:60	8:21	8:18
Sydney City	5:53	5:41	5:52
The Hills	11:12	13:00	11:27
The Hume Pd	13:41	13:58	15:01
Tuggerah Lakes	14:29	15:29	14:31
Tweed/Byron	15:19	14:42	14:15
Water Police	8:52	21:30	16:51
Wollongong	9:43	9:55	10:12

QUESTION 2
URGENT CALLS ATTENDED TO IN BENCHMARK TIME
(PERCENTAGE)

Police Area Command	Financial Year		
	2018-19	2019-20	2020-21
Auburn Pac	81%	82%	77%
Bankstown	77%	75%	78%
Barrier Pd	81%	81%	79%
Blacktown	78%	77%	76%
Blue Mountains	79%	80%	76%
Brisbane Water	79%	79%	80%
Burwood	80%	79%	77%
Camden	82%	85%	81%
Campbelltown City Pac	80%	78%	76%
Campsie	80%	78%	73%
Central North Pd	75%	78%	81%
Central West Pd	81%	82%	82%
Chifley Pd	76%	79%	81%
Coffs/Clarence	78%	80%	79%
Cumberland Pac	69%	75%	75%
Eastern Beaches	78%	84%	80%
Eastern Suburbs Pac	74%	78%	78%
Fairfield City Pac	78%	77%	76%
Hawkesbury	77%	77%	76%
Hunter Valley Pd	81%	80%	80%
Inner West Pac	72%	76%	77%
Kings Cross	79%	81%	80%
Ku-Ring-Gai	82%	77%	79%
Lake Illawarra	80%	78%	77%
Lake Macquarie	79%	79%	80%
Leichhardt	83%	74%	74%
Liverpool City Pac	75%	76%	73%
Manning/Great Lakes	79%	78%	78%
Mid North Coast	78%	80%	81%
Monaro	78%	81%	81%
Mt Druitt	79%	79%	78%
Murray River Pd	77%	80%	80%
Murrumbidgee Pd	79%	81%	79%
Nepean Pac	75%	75%	76%
New England	78%	79%	80%
Newcastle City	75%	77%	79%
North Shore Pac	81%	81%	80%
Northern Beaches	80%	80%	79%
Orana Mid Western Pd	80%	81%	82%
Oxley Pd	80%	80%	80%
Parramatta	81%	82%	70%
Port Stephens/Hunter Pd	82%	79%	80%
Richmond	80%	82%	81%
Riverina Pd	81%	81%	82%
Riverstone Pac	77%	82%	76%

Ryde	80%	77%	75%
South Coast Pd	83%	80%	78%
South Sydney Pac	N/A	76%	77%
St George	73%	79%	79%
Surry Hills	79%	80%	82%
Sutherland	76%	78%	77%
Sydney City	79%	83%	82%
The Hills	81%	81%	81%
The Hume Pd	80%	78%	79%
Tuggerah Lakes	81%	79%	81%
Tweed/Byron	78%	80%	81%
Wollongong	80%	79%	79%

QUESTION 3
URGENT CALLS NOT ATTENDED TO IN BENCHMARK TIME
(PERCENTAGE)

Police Area Command	Financial Year		
	2018-19	2019-20	2020-21
Auburn Pac	19%	18%	23%
Bankstown	23%	25%	22%
Barrier Pd	19%	19%	21%
Blacktown	22%	23%	24%
Blue Mountains	21%	20%	24%
Brisbane Water	21%	21%	20%
Burwood	20%	21%	23%
Camden	18%	15%	19%
Campbelltown City Pac	20%	22%	24%
Campsie	20%	22%	27%
Central North Pd	25%	22%	19%
Central West Pd	19%	18%	18%
Chifley Pd	24%	21%	19%
Coffs/Clarence	22%	20%	21%
Cumberland Pac	31%	25%	25%
Eastern Beaches	22%	16%	20%
Eastern Suburbs Pac	26%	22%	22%
Fairfield City Pac	22%	23%	24%
Hawkesbury	23%	23%	24%
Hunter Valley Pd	19%	20%	20%
Inner West Pac	28%	24%	23%
Kings Cross	21%	19%	20%
Ku-Ring-Gai	18%	23%	21%
Lake Illawarra	20%	22%	23%
Lake Macquarie	21%	21%	20%
Leichhardt	17%	26%	26%
Liverpool City Pac	25%	24%	27%
Manning/Great Lakes	21%	22%	22%
Mid North Coast	22%	20%	19%
Monaro	22%	20%	19%
Mt Druitt	21%	21%	22%
Murray River Pd	23%	20%	20%
Murrumbidgee Pd	21%	19%	21%
Nepean Pac	25%	25%	24%
New England	22%	21%	20%
Newcastle City	25%	23%	21%
North Shore Pac	19%	19%	20%
Northern Beaches	20%	20%	21%
Orana Mid Western Pd	20%	19%	18%
Oxley Pd	20%	20%	20%
Parramatta	19%	18%	30%
Port Stephens/Hunter Pd	18%	21%	20%
Richmond	20%	18%	19%
Riverina Pd	19%	19%	18%
Riverstone Pac	23%	18%	24%

Ryde	20%	23%	25%
South Coast Pd	17%	20%	22%
South Sydney Pac	N/A	24%	23%
St George	27%	21%	21%
Surry Hills	21%	20%	18%
Sutherland	24%	22%	23%
Sydney City	21%	17%	18%
The Hills	19%	19%	19%
The Hume Pd	20%	22%	21%
Tuggerah Lakes	19%	21%	19%
Tweed/Byron	22%	20%	19%
Wollongong	20%	21%	21%

QUESTION 4
DEFINITION OF BENCHMARK TIME / ACTUAL AVERAGE TIME
(MINUTES)

Statewide	Financial Year		
	2018-19	2019-20	2020-21
Benchmark Time	12:00	12:00	12:00
Average Actual Time	10:30	10:40	10:47