

QUESTION 1: Statistical data regarding the number of Priority 1, 2 and 3 CAD jobs resulting from Triple 0 calls received for the financial years 2019/20 and 2022/23.

CAD Incidents with Response Time Recorded *

Priority (Final)	FY 2019-20	FY 2022-23
P1	15	8
P2	109,883	128,742
P3	339,124	273,413

* These figures refer to CAD Incidents where a response time was recorded. These incidents are used to calculate "Average Response Time".

Priority 1 - Urgent Response

Respond immediately.

The matter is life threatening and the actual danger is still present. There is a genuine belief that any person will suffer grievous bodily harm or death. Not to be confused with a call for urgent assistance.

This includes a SIGNAL ONE SITUATION.

NOTE: A Signal 1 is preceded with a '3 tone alert' by the Dispatcher. Any other Priority 1 is preceded with a '2 tone alert'.

Priority 2 - Immediate Response

Respond immediately, unless responding to a Priority 1.

Incidents where:

- There is a serious threat to life or property occurring now, requiring an immediate Police response. For example, armed robbery, violent domestic, serious assaults, person trapped in motor vehicle, etc.
- Urgent action is required to apprehend offenders.

NOTE: These messages should be preceded with a "2 tone alert" by the Dispatcher.

Priority 3 - Non Urgent Response

Respond as soon as possible when there is not Priority 1 or 2 matter outstanding. Incidents that Police are required to attend, that generally involve a member of the public requiring Police to attend as soon as possible. For example, break and enter, noise complaints, motor vehicle accidents, non-violent domestics, animal complaints, shoplifters, etc.