FREQUENTLY ASKED QUESTIONS AND ANSWERS

Once medical information confirms you are unable to return to work with NSWPF your IMA will support you through the process of career transition.



HOW LONG CAN THE PROCESS TAKE?

The medical retirement process can take a number of months to complete. At the time your referral is accepted your IMA and command will be given an indication what month the commissioners delegate is likely to consider your submission.

If you are medically retired, you will be given a nominated last day of service. The last date of service is usually 2 weeks post the medical retirement decision.

UNDER WHAT SECTION OF THE POLICE ACT. AM I BEING CONSIDERED FOR A MEDICAL RETIREMENT?

Section 94B of the Police Act 1990 states;

"94B RETIREMENT ON MEDICAL GROUNDS

The Commissioner may retire a member of the NSW Police Force if:

- (a) the person is found on medical grounds to be unfit to perform or incapable of discharging the duties of the person's position, and
- (b) the person's unfitness or incapacity:
 - (i) appears likely to be of a permanent nature, and
 - (ii) has not arisen from actual misconduct on the part of the person, or from causes within the person's control."

HOW CAN I CLAIM INCOME PROTECTION AND A TOTAL AND PERMENENT DISABILITY (TPD) BENEFIT?

Please contact either the Income Protection Team within NSW Police Shared Services or the super fund directly for assistance to initiate a claim.

Income protection Team

Shared Services - P: 02 8835 8400 E: ps-incomepro@police.nsw.gov.au

Aware Super

Police Blue Ribbon Insurance Scheme P: 1300 650 873 E: enquiries@aware.com.au W: www.aware.com.au

IMPORTANT TO NOTE

- You may extend your last day of service by utilising any available annual/recreation leave you may have. If you elect to take your leave prior to your retirement, you must notify your respective Command directly to advise them of this decision.
- You can refer to your fortnightly pay slip to ascertain your current leave balance. As per Section 17.15.2 of the Crown Employees (Police Officer's 2017) Award, you may elect to take some or all leave prior to retirement.
- Extended leave cannot be used to extend your last day of service if you are employed on a fixed term contract.
- You cannot use outstanding leave entitlements to extend your last day of service beyond your contract date. If you elect to take any of your leave entitlement prior to retirement, you must submit an application for leave directly to your Commander.

FREQUENTLY ASKED QUESTIONS AND ANSWERS

HOW DO I FIND OUT MORE ABOUT CAREER TRANSITION SUPPORT IF MY INJURY IS WORK RELATED?

If you are fit for work outside of the NSW Police Force and your workers compensation claim has been accepted, your IMA will liaise with EML and coordinate a referral to an external provider tailored to your needs. Support services include; wellness programs, career transition support, recognition of prior learning and career development.

EML

- P: 8071 3400
- E: info@eml.com

DO I HAVE INCOME PROTECTION?

For Sworn officers, Income Protection (IP) is available for accepted on duty and off duty claims and is provided by the insurer, TAL Life Limited (TAL). Under IP, officers may be entitled to receive up to 75% of their salary (salary is defined as base salary plus 17% loading for non-commissioned officers). Commissioned officers may be entitled to up to 75% of award salary. IP will be paid up to a maximum of 7 years for on duty claims and for a maximum of 2 years for off duty claims. As this does not constitute advice, for further information, please contact the Income Protection Team.



ADDITIONAL ASSISTANCE

Employee Assistance Program 24-hour toll free number: 1300 667 197

NSWPF CHAPLAINCY CAN BE ARRANGED THROUGH POLICE ASSISTANCE LINE

P: 131 444

Police Association

Staff members at the NSW Police Association are available to assist you with basic information on the medical retirement process, and Income Protection payments, although they are not able to provide professional advice.

Your Association can be contacted on

- P: 9265 6777
- E: info.centre@pansw.org.au
- W: www.pansw.org.au

Any information obtained should not be regarded as an alternative to independent legal and/or financial advice. Should you wish to obtain legal advice you should contact a solicitor of your choice or one from the NSW Police Association's list of panel solicitors.

Please note that the costs associated with legal and/or financial advice would be your responsibility.

Family Support Coordinator

Career Transition may impact your loved ones as well. The Family Support Coordinator provides short term information, advice and referral service, that supports family members of employees.

- P: 0455 358 324
- E: familysupport@police.nsw.gov.au



Operational Workplace Support Directorate Deployment & Transition Unit Workforce Safety Command NSW Police Force