



NSW Police Force

Community Engagement Policy Statement

Community Engagement is a long-term process through which the NSW Police Force involves individuals or groups in identifying problems and in shaping and implementing decisions and programs that affect them. Enabling community involvement in addressing community identified problems and police initiatives enhances trust in and legitimacy of the police.

Our commitment is to ensure that:

- All commands have a detailed understanding of the demographics of the communities they serve.
- All commands facilitate, establish and strengthen ongoing dialogue with sections of the communities by regularly discussing, sharing information, listening to and acting on feedback from communities.
- All commands tailor engagement strategies based on understanding how different sections of the community feel most comfortable in interacting with the police.
- All commands provide ongoing feedback to communities about how their input has impacted on local policing.
- All commands identify and maximise opportunities to work in partnership with communities.
- All commands understand that engagement is not something to be done 'to' communities; they must participate in planning and choosing approaches.
- We will measure the effectiveness of community engagement activities.

Responsibilities:

- **Senior Executive** – approve and support the NSW Police Force Community Engagement Policy; regularly monitor and review the policy; and promote and support a culture that achieves effective engagement with the diverse communities of NSW.
- **Performance & Programs Command** – design, develop, implement, monitor and improve Community Engagement policy, practice and practical tools to assist staff.
- **Commanders/Managers** – communicate, manage and achieve compliance with Community Engagement policy and practice within their command by identifying risks, obligations and opportunities; developing capabilities and controls; monitoring effectiveness of community engagement plans; and attesting to the effectiveness of command compliance/adherence.
- **All staff** – know and comply with the Community Engagement Policy, undertake community engagement that is purposeful and based on set objectives, report any compliance or training and capacity issues promptly to management.

Endorsed by: Commissioner of Police

A handwritten signature in black ink, appearing to read 'M J Fuller'.

Policy statement developed by:
Policy to be reviewed:
Contact Phone:

Performance & Programs Command
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M J FULLER APM
Commissioner
NSW Police Force