

## INTERPRETER REQUIRED

The NSW Police Force is committed to the needs of the communities they serve and to delivering accessible and equitable policing services to all people in NSW. Effective communication with people from Culturally and Linguistically diverse backgrounds, the Deaf community, and People with Speech impairments, is extremely important to us. We all have a right to access information, communicate freely, to understand and be understood. The NSW Police Force uses certified language and AUSLAN Interpreters.

If you are a victim of a crime, a witness to a crime or know something about a crime, there are several ways in which you can report what you know to police. Being able to do this through a certified language or AUSLAN interpreter at any time of the day or night, is another step in ensuring your needs are met. Even if you speak little or some English, but feel more comfortable speaking in a language in which you are fluent, police can arrange an interpreter for you. It is free of charge to you.

Certified Interpreters are bound by both a strict Code of Confidentiality and an Interpreter Code of Ethics. You can be assured that any information given to police through an interpreter will remain confidential. Interpreters cannot and must not repeat any information outside of the interpreting interaction. Police can use bilingual staff or a telephone interpreter service, to let you know that an interpreter is being arranged to attend and assist in an interview. In some situations, and in regional and remote areas, police may also use a certified interpreter through Audio Visual Link (on a screen from another venue).

It is important that you tell the police officer what language you feel most confident speaking, in order for the right interpreter to be arranged for your interview. If you speak a language that may be new or emerging, or a dialect that may be uncommon or if you speak more than one language other than English, please also inform the police officer. This may assist in their request and ensure the correct interpreter is provided.

You may also inform the police officer about any concerns or special preference you may have such as preferring a female interpreter. While this may not be always possible, the police will try to organize this and accommodate your request. Your safety and ability to communicate your needs and to ensure police understand and provide you with meaningful information, is important to the NSW Police Force