

Interpreter Required

The NSW Police Force supports the needs of people from cultural and linguistically diverse speaking backgrounds and people who are deaf or hard of hearing, or who have a speech impairment, and their rights to communicate, including understanding and being understood.

If you are a victim of a crime, a witness to a crime or know about a crime, there are different ways you can report a crime to the NSW Police Force using the services of an interpreter. The police can arrange an interpreter for a language other than English or AUSLAN, at any time of day or night. Even if you speak some English but feel more comfortable in speaking your own language, police can arrange an independent professional interpreter free of charge to you.

Independent professional interpreters work under confidentiality provisions and the Interpreter Code of Ethics. You can be assured that any information given to an interpreter will remain confidential. Police can use bilingual staff or a telephone interpreter service or arrange an interpreter to attend an interview.

It is important that you tell the police officer what language you feel most confident speaking, in order to arrange the right interpreter for you. If you speak a rare dialect or language or speak an additional language, please inform the police. This may assist in their search of an alternative interpreter.

You may also inform the police officer about your special preference such as using a female interpreter. While this may not be always possible the police will try to organise one.

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**Police, Fire, Ambulance
Triple Zero (000)**
In an emergency

**Crime Stoppers
1800 333 000**
Report crime confidentially

**Police Assistance Line
131 444**
For non emergencies

