# PROPOSED SECURITY LICENSING COURSES (NSW)

# Licence – 1A unarmed guard and 1C Crowd Controller (Security Officer)

It is anticipated that the current licence subclasses 1A (Unarmed Guard) and 1C (Crowd Controller) will be replaced, in due course, by a single licence subclass of "Security Officer" to align to the new security training package.

The "Security Officer" licence subclass will align to the CPP20218 Certificate II in Security Operations, which contains 14 core Units of Competency ("UoC") with no electives. The Skills Service Organisation, Artibus Innovation, through extensive consultation with industry, has determined this to be the minimum skills and knowledge required by an entry level Security Officer to effectively perform within the workplace nationally.

The Security Licensing & Enforcement Directorate (SLED) proposes to impose an entry requirement; the learner must hold a current HLTAID003 Provide First Aid UoC prior to commencing the Security Officer licensing course. This decision is based on feedback received indicating areas of this UoC are referred to in assessment scenarios within the course, such as the acronym DRSABCD. Therefore, learners will better understand these concepts after completing the HLTAID003 Provide First Aid.

The course outline and proposed UoC clustering of course assessments for the Security Officer subclass are as follows:

## **HLTAID003 Provide first aid (entry requirement)**

## **Module 1 Security Industry Introduction**

CPPSEC2102 Apply legal and procedural requirements to work effectively within a security team CPPSEC2103 Apply WHS, emergency response and evacuation procedures to maintain security

## **Module 2 Communication**

CPPSEC2101 Apply effective communication skills to maintain security

CPPSEC2110 Monitor and control individual and crowd behaviour to maintain security

CPPSEC2105 Provide quality services to a range of security clients

## **Module 3 Patrol Monitor and Screen**

CPPSEC2107 Patrol premises to monitor property and maintain security

CPPSEC2109 Monitor and control access and exit of persons and vehicles from premises

CPPSEC2108 Screen people, personal effects and items to maintain security

#### **Module 4 Protect Self and Others**

CPPSEC2106 Protect self and others using basic defensive techniques CPPSEC2104 Apply risk assessment to select and carry out response to security risk situations

## **Module 5 Managing Behaviour of Others**

CPPSEC2111 Apply security procedures to manage intoxicated persons

CPPSEC2112 Apply security procedures to remove persons from premises

CPPSEC2113 Escort and protect persons and valuables

To achieve CPP31418 Certificate III in Close Protection or CPP31318 Certificate III in Security Operations competency must be demonstrated in 14 UoCs comprising of 8 core units (C) and 6 elective units (E). As common UoCs from both qualifications have been included in modules 7 and 8 of the Security Licence Course, as indicated in the following course structure diagrams, Approved Organisations (AOs) are able to deliver and assess these modules across multiple licensing outcomes.

# Licence - 1B (Bodyguard)

The 1B (Bodyguard) licence subclass will align to the CPP31418 Certificate III in Close Protection Operations. Students will be required to hold the CPP20218 Certificate II in Security Operations prior to commencing CPP31418 - Certificate III in Close Protection Operations.

HLTAID006 Provide Advanced First Aid is a core unit. SLED will not mandate the assessments for this UoC however, students will need to have successfully completed this UoC prior to applying for this licence subclass.

The Security Licence Course structure for the 1B licensing outcome contains 8 core units and 5 electives. Should students be seeking to achieve the full qualification, the AO will be responsible for delivering an additional UoC from the training package. SLED will not mandate the assessments for the additional UoC unless it is contained elsewhere within the Security Licence Course structure.

The course outline and proposed UoC clustering of course assessments for the 1B licence subclass are as follows:

## **HLTAID006 Provide advanced first aid (C)**

# Module 6 Safety, Documentation and Reporting

CPPSEC3105 Coordinate provision of quality security services to clients (C)

HLTWHS003 Maintain work health and safety (C)

CPPSEC3106 Gather, organise and present security information and documentation (E)

## **Module 7 Managing Conflict**

CPPSEC3101 Manage conflict and security risks through negotiation (C)

CHCCCS020 Respond effectively to behaviours of concern (E)

CPPSEC3121 Control persons using empty hand techniques (C) (E, CPP31318)

# **Module 8 Situational Risk and Awareness**

CPPSEC3102 Maintain operational safety and security of work environment (E) (C, CPP31318)

CPPSEC3104 Coordinate monitoring and control of individual and crowd behaviour (E) (C, CPP31318)

CPPSEC3103 Determine and implement response to security risk situation (C) (E, CPP31318)

BSBFLM312 Contribute to team effectiveness (E) (C, CPP31318)

#### **Module 12 Close Protection**

CPPSEC3122 Plan provision of close protection services (C) CPPSEC3123 Implement close protection services (C)

## Licence - 1D (Dog Handler)

The 1D (Dog Handler) licence subclass will align to the CPP31318 Certificate III in Security Operations with elective UoCs in guard dog handling. Students will be required to hold the CPP20218 Certificate II in Security Operations prior to commencing CPP31318 Certificate III in Security Operations.

The Security Licence Course Structure for the 1D licensing outcome contains 8 core units and 4 electives. Should students be seeking to achieve the full qualification, the AO will be responsible for delivering two additional UoCs from the training package. SLED will not mandate the assessments for the additional UoCs unless they are contained elsewhere within the Security Licence Course structure.

The course outline and proposed UoC clustering of course assessments for the 1D licence subclass is as follows:

# Module 6 Safety, Documentation and Reporting

CPPSEC3105 Coordinate provision of quality security services to clients (C)
HLTWHS003 Maintain work health and safety (C)
CPPSEC3106 Gather, organise and present security information and documentation (C)

#### **Module 7 Managing Conflict**

CPPSEC3101 Manage conflict and security risks through negotiation (C) CHCCCS020 Respond effectively to behaviours of concern (E) CPPSEC3121 Control persons using empty hand techniques (E) (C, CPP31418)

## Module 8 Situational Risk and Awareness

CPPSEC3102 Maintain operational safety and security of work environment (C) (E, CPP31418) CPPSEC3104 Coordinate monitoring and control of individual and crowd behaviour (C) (E, CPP31418) CPPSEC3103 Determine and implement response to security risk situation (C) (E, CPP31418) BSBFLM312 Contribute to team effectiveness (C) (E, CPP31418)

## **Module 9 Guard Dog Handling**

CPPSEC3112 Manage training and wellbeing of dogs for security functions (E) CPPSEC3113 Handle dogs for security patrols (E)

# **Licence - 1E (Monitoring Centre)**

Currently, in NSW, the 1E licence subclass, which authorises the licensee to patrol, protect or guard any property while carrying on monitoring centre operations, does not have a security training prerequisite. It is noted that the CPP31318 - Certificate III in Security Operations contains electives relating to monitoring centre operations.

Monitoring centre operations are considered a low risk security activity. It is proposed that the licensing requirements for the 1E licence subclass remain solely probity based.

# Licence - 1F (Armed Guard)

The 1F (Armed Guard) licence subclass will align to the CPP31318 - Certificate III in Security Operations with elective UoCs relating to Cash and Valuables in Transit and Firearms<sup>1</sup>. Students will be required to hold the CPP20218 Certificate II in Security Operations prior to commencing CPP31318 Certificate III in Security Operations.

The Security Licence Course Structure for the 1F licensing outcome contains 8 core units and 5 electives. In order to obtain a firearms licence, students must complete an additional two UoCs (Module 11) below, therefore resulting in the achievement of the CPP31318 - Certificate III in Security Operations qualification.

The course outline and proposed UoC clustering of course assessments for the 1F licence subclass outcome is as follows:

## Module 6 Safety, Documentation and Reporting

CPPSEC3105 Coordinate provision of quality security services to clients (C)

HLTWHS003 Maintain work health and safety (C)

CPPSEC3106 Gather, organise and present security information and documentation (C)

## **Module 7 Managing Conflict**

CPPSEC3101 Manage conflict and security risks through negotiation (C)

CHCCCS020 Respond effectively to behaviours of concern (E)

CPPSEC3121 Control persons using empty hand techniques (E) (C, CPP31418)

#### **Module 8 Situational Risk and Awareness**

CPPSEC3102 Maintain operational safety and security of work environment (C) (E, CPP31418)

CPPSEC3104 Coordinate monitoring and control of individual and crowd behaviour (C) (E, CPP31418)

CPPSEC3103 Determine and implement response to security risk situation (C) (E, CPP31418)

BSBFLM312 Contribute to team effectiveness (C) (E, CPP31418)

#### Module 10 Cash and Valuables in Transit

CPPSEC3118 Inspect and test cash-in-transit security equipment (E)

CPPSEC3119 Implement cash-in-transit security procedures (E)

CPPSEC3120 Load and unload cash-in-transit in secured and unsecured environments (E)

Upon successful completion of Modules 6,7,8 & 10, the student can apply for a Class 1F (Armed Guard) licence subclass. Module 11 must be completed after a Class 1F security licence has been issued, in accordance with conditions imposed under section 23E of the *Security Industry Act 1997*. To complete Module 11 (see over page), the licensee must apply to the NSW Police Force Firearms Registry for a provisional Category H licence.

<sup>&</sup>lt;sup>1</sup> The proposed course structure for 1F may change if the Security Industry Act 1997 is amended to include a "Cash in Transit" licence class. Refer to pages 5 & 6.

## Licence - Class 1F (Armed Guard) continued

#### **Module 11 Firearms**

CPPSEC3114 \* Control security risk situations using firearms (E)

\* The unit in this skill set includes the following prerequisite requirements

CPPSEC3115 Carry, operate and maintain revolvers for security purposes (E)

or

CPPSEC3116 Carry, operate and maintain semi-automatic pistols for security purposes (E)

# Proposed additional licence class: "Cash in Transit" (CIT)

The provision of unarmed "cash and valuables in transit" services is becoming increasingly common. To ensure that licensees who undertake this high-risk activity are appropriately trained, it is proposed that a new licence class be created in NSW to authorise security activity of protecting or guarding cash or other valuables in transit.

The "Cash in Transit" subclass would align to the CPP31318 - Certificate III in Security Operations with elective UoCs relating to Cash and Valuables in Transit. Students will be required to hold the CPP20218 Certificate II in Security Operations prior to commencing CPP31318 Certificate III in Security Operations.

The Security Licence Course Structure for the CIT licensing outcome contains 8 core units and 5 electives. Should students be seeking to achieve the full qualification, the AO will be responsible for delivering an additional UoC from the training package. SLED will not mandate the assessments for the additional UoC unless it is contained elsewhere within the Security Licence Course structure.

The course outline and proposed UoC clustering of course assessments for the CIT licence subclass outcome is as follows:

## Module 6 Safety, Documentation and Reporting

CPPSEC3105 Coordinate provision of quality security services to clients

HLTWHS003 Maintain work health and safety

CPPSEC3106 Gather, organise and present security information and documentation

#### **Module 7 Managing Conflict**

CPPSEC3101 Manage conflict and security risks through negotiation

CHCCCS020 Respond effectively to behaviours of concern

CPPSEC3121 Control persons using empty hand techniques

#### **Module 8 Situational Risk and Awareness**

CPPSEC3102 Maintain operational safety and security of work environment

CPPSEC3104 Coordinate monitoring and control of individual and crowd behaviour

CPPSEC3103 Determine and implement response to security risk situation

BSBFLM312 Contribute to team effectiveness

# Module 10 Cash and Valuables in Transit

CPPSEC3118 Inspect and test cash-in-transit security equipment

CPPSEC3119 Implement cash-in-transit security procedures

CPPSEC3120 Load and unload cash-in-transit in secured and unsecured environments

It will be necessary to include the CIT Skills Set within the 1F course structure until the *Security Industry Act 1997* is changed to reflect the new CIT licence subclass. As each skill set has been clustered into exclusive modules (currently "Module 11 Cash and Valuables in Transit" and "Module 12 Firearms"), once the new licence subclass is introduced, the 1F and CIT course structures can align with the Certificate III Security Licence Course structure below plus the relevant Skill Set.

Once the legislation has been amended, the Security Licence Course structure for all Certificate III licensing outcomes will include Modules 6,7 and 8 with the relevant specialist licence subclass module.

# Proposed Certificate III course structures (post legislative amendment)

# Module 6 Safety, Documentation and Reporting **Module 7 Managing Conflict Module 8 Situational Risk and Awareness** 1B 1D 1F CIT Module 12 Module 9 Module 11 Module 10 Close **Firearms** Cash and **Guard Dog** Valuables in **Protection** Handling **Transit**