

## **Timeframes and processing summary**

### **Replacement CAPI Master Licence Application**

A licence must be replaced if it is lost, stolen, destroyed, defaced, mutilated or become illegible.

The timeframes stated below are approximate and may vary, representing the time since the day the application is received.

1. The application is deemed lodged on the day it is received by SLED.
2. Data entry and payment processing takes place within a couple of days.
3. Should the licence be granted, a Master Licence certificate is usually mailed within two or three weeks (assuming no additional delays).
4. Unless the licence was lost or stolen, the applicant must surrender the old licence to a Police station or mail it back to SLED when the replacement licence is received.