

## REPORTING CRIME THROUGH THE COMMUNITY PORTAL

The NSW Police Force Community Portal is an online digital reporting and engagement channel which is easy to use, confidential and secure. It provides a range of services including minor crime reporting and the lodging of applications. It joins the existing avenues for reporting crime including: Triple Zero (000) for emergencies, Police Assistance Line for non-urgent crime and CrimeStoppers for providing information about criminals or crime that you might be aware of. It is not a replacement for police on the streets or within the community, rather it is another way of helping them, help you.

<https://portal.police.nsw.gov.au>.

Where no emergency exists and immediate investigation by a police officer is not necessary, the Community Portal allows citizens of NSW to create online reports using a range of smart devices, such as phones, tablets and desktops.

Citizens only need a valid email address and details to get started. Further assistance is available in the portal from PoliceLink Customer Service Representatives via the Live Agent chat feature, along with the comprehensive step by step Help Centre articles.

Users of the portal are kept informed through SMS and email. There is also direct interaction with police who may be investigating your matter through the real time report messaging feature.

The Community Portal currently accepts reports of minor crime as follows:

- Lost Property
- Theft
- Intentional Damage and Graffiti
- Fail to pay – for retailers and other businesses
- Break, enter & Steal
- Stolen Motor Vehicle
- Minor Traffic Crash

Further information on how to report minor crime through the Community Portal is located at:

[https://www.police.nsw.gov.au/\\_data/assets/pdf\\_file/0009/466947/community-portal-information-pack.pdf](https://www.police.nsw.gov.au/_data/assets/pdf_file/0009/466947/community-portal-information-pack.pdf)

To make a report of minor crime through the Community Portal, please visit:

<https://portal.police.nsw.gov.au>