

Unclassified

SLED ADVISORY COUNCIL MEETING 22 AUGUST 2017

AGENDA SUBMISSION

Issue

A number of locksmiths have raised concerns with a web based organisation, *airtasker*, which offers to provide people to perform various tasks for reward, those tasks including locksmithing. *airtasker* does not appear to hold a security industry licence.

Background

airtasker is described on their website as a “ Sydney based company which provides an online and mobile market place enabling users to outsource everyday tasks.” Among the various taskings listed as examples on the website are locksmithing tasks that, in NSW, require the provider to hold security licences.

No security licence details appear on the *airtasker* website and a search on the NSW Government online security licence check has no entry for *airtasker*.

Tasks advertised in recent times include, open premises-lost keys, make keys to locks, supply & fit security locks, open car – keys locked inside, and repair security alarm in unit.

Further details can be seen at www.airtasker.com

Comment

airtasker appears to be a ‘provider’ of security services that require the work to be performed by Class 2 security licence holders. If this is so, *airtasker* has a requirement to hold a master security licence. It appears that *airtasker* does not hold that licence and does not display a master licence number on its website.

It is unknown if *airtasker* requires their service providers to hold a NSW security licence.

Recommendation

1. That SLED undertakes enquiries in relation to the *airtasker* operation with a view to ascertaining if *airtasker* is a provider of security services and as such is required to hold a master licence and, if so, take appropriate action.
2. That SLED undertake enquiries of those persons/firms undertaking security tasks allocated by *airtasker* to ascertain that they are appropriately licenced and where that is not the case, take appropriate action.

H.R. Knowles

11 Aug 2017