

SUPPORT

Show empathy

Understand impact on individual & family

Provide support, not counselling

Promote engagement with others

Offer suitable duties for R@W

Regular contact

Take time to follow up

Peer Support Network

Peer Support Officers (PSOs) are volunteers, both sworn and unsworn, who work to help their colleagues.

The State Peer Support Coordinator can be contacted through Workforce Safety.

Chaplaincy

A list of Police Chaplains is available on the Human Resources Intranet or the on-call Chaplain can be contacted through the Duty Operations Inspector (DOI).

Employee Assistance Program (EAP)

The NSW Police Force EAP is a professional, confidential, short term counselling service for NSWPF employees and their immediate family members.

The entitlement is six sessions over a two year period for both employees and family members. Immediate access to emergency 24 hour telephone counselling is also available.

Incident Support

Support is freely available to local commands for any deemed critical or other incident that causes undue stress to the police concerned. Available 24 hours.



Welfare Support Program

The NSW Police Force Welfare Support Program is designed to ensure supervisors and managers provide timely and effective support to employees with workplace injuries. Supportive leadership can have a direct influence on whether an employee with a workplace injury will return to work and when this will happen.

By offering support to injured employees from the beginning and focusing on what will help them recover, it is more likely the person will want to return to work in whatever capacity they can whilst they are recovering; this is not only good for the individual but also good for the organisation.

Supportive leadership in this way sends a strong message to all employees that the health and wellbeing of the NSW Police Force is paramount, which reflects the vision of the force “a safe and secure NSW” extending to its people.

The NSWPF Welfare Support Program is the outcome of a collaborative effort between NSW Police Force, Employers Mutual Limited (EML) and AP Psychology & Consulting Services.

