



NSW Police Force

WHAT TO DO AFTER A CAR CRASH

To help reduce danger to road users and manage crashes more efficiently, you may no longer have to wait for police at a crash site in NSW.

Follow the chart below to find out what to do.

ENSURE YOU ARE IN A SAFE LOCATION AWAY FROM THE TRAFFIC

Is anyone trapped or injured?

YES

Call **Triple Zero (000)**.

Stop and give assistance to anyone who is injured **if it is safe to do so**.

NO

Are police needed to direct **traffic** or deal with **hazards**?

OR

Do any drivers appear affected by **alcohol or drugs**?

OR

Does a **bus or truck** need to be towed?

OR

Has anyone involved failed to **exchange details**?

(See reverse for legal requirements)

YES

Call **Triple Zero (000)**.

NO

Police DO NOT need to attend the crash site

NO

Does any vehicle require towing?

YES

1. Exchange details and **leave the crash site**.
You are NOT required to report the crash to police.

2. If anyone is **later treated for an injury** call the Police Assistance Line on **131 444** as soon as possible.

1. Contact your insurer or a towing company of your choice to **arrange for your vehicle to be towed** (if required).

If you cannot arrange a tow and exhaust all other options, call the Police Assistance Line on **131 444**.

2. Exchange details and **leave the crash site**.
3. After leaving the crash site **report the crash to the Police Assistance Line on 131 444** as soon as possible.

You will be provided with a report number to assist with any insurance claims.

Be prepared and download the **Emergency+** app now by using your smartphone to scan these codes. The app can help determine your GPS coordinates to pass onto emergency services if an incident occurs.



iPhone



Android

Record your insurance and preferred towing company details below. Keep this card in your car glove box for future reference.

Registration No.: Insurer:

Policy No.: Phone:

Towing Company: Phone:

CRASH DETAILS

Date: Time:

Street:

Suburb:

Cross St/Landmark/Nearest street No.:

GPS coordinates (use *Emergency+* or car 'SATNAV' to obtain)

LATITUDE: LONGITUDE:

- 1

VEHICLE 1

** Denotes minimum legal requirement for exchange of details.*

Registration No.*: State:

Make: Model:

Driver Name*:

Address*:

Licence No.: State: Phone:

Owner Name*:

Owner Address*:

Insurer: Policy No.:

VEHICLE 2

Registration No.*: State:

Make: Model:

Driver Name*:

Address*:

Licence No.: State: Phone:

Owner Name*:

Owner Address*:

Insurer: Policy No.:

For more information or to download extra copies of this flyer, visit www.police.nsw.gov.au