



First Annual NSW Police Force Customer Service Awards

Tuesday 3rd November 2009

Minister for Police Michael Daley today congratulated the inaugural winners of the Commissioner's Customer Service Awards.

Mr Daley said the awards have been established to recognise outstanding achievements and excellence in customer service by NSW Police Force staff, Units and Commands.

"Today's awards recognise the hard work and dedication of officers who do a tremendous job, often in very difficult circumstances, while still delivering the best service possible for customers," he said.

"This is particularly important for victims of crime as Police officers are often the first to arrive on the scene and can provide valuable help and assistance to victims at a crucial time.

"While so much effort and media attention is given to finding and prosecuting the offenders, it is essential that victims are supported during the aftermath of the crimes committed against them.

"In particular I'd like to acknowledge Mark Watters of Hurstville Local Area Command who was named the Commissioner's Customer Service Portfolio Holder of the Year.

"This award is in recognition of his outstanding achievement in a customer service management role and outstanding ability in managing, developing, training and motivating customer service staff.

"It's an honour to be able to play a part in acknowledging the outstanding commitment of these officers," Mr Daley said.

Other Customer Service Award winners include;

Customer Service Officer of the Year – Paul Wilcox, Cootamundra Local Area Command

Customer Service Unsworn Officer of the Year - Mary Hilmi, Liverpool Local Area Command

Customer Service Leader of the Year - Superintendent Peter Barrie, Hurstville Local Area Command

Customer Service Units of the Year

- Corporate Services – Firearms Registry
- Field – Aboriginal Consultative Committee, Macquarie Fields Local Area Command

Customer Service Command of the Year – Barwon Local Area Command

Customer Service Mystery Shopper Command of the Year – Botany Bay Local Area Command