

**PACT MEETING REPORT**  
**LAC: HARBOURSIDE**  
**Date: 19th September, 2007**  
**Time: 10:00am**

<b>Core Members Other attendees</b>	<b>Organisation/Position</b>	<b>Contact Details</b>	<b>Attend yes/no</b>
Elle Vincent	Cremonne Chamber of Commerce	9953 1725 <a href="mailto:ellevincent03@bigpond.com">ellevincent03@bigpond.com</a>	No
John Griffin	Crows Nest Chamber of Commerce	0412 970 353 <a href="mailto:Johngriffin41@hotmail.com">Johngriffin41@hotmail.com</a>	No
Lauren Moore	Crows Nest Chamber of Commerce	9436 4440 0416 057 993 <a href="mailto:Lem@myoffice.net.au">Lem@myoffice.net.au</a>	Yes
Denise Wilton	Mosman Council – Mayor	9978 4000 <a href="mailto:mayor@mosman.nsw.gov.au">mayor@mosman.nsw.gov.au</a>	No
Viv May	Mosman Council – General Manager	9978 4000 <a href="mailto:v.may@mosman.nsw.gov.au">v.may@mosman.nsw.gov.au</a>	No
Colin Croll	Neutral Bay Chamber of Commerce	9953 0133 <a href="mailto:Colin.croll@croll.com.au">Colin.croll@croll.com.au</a>	Yes
Wendy Foster	North Sydney Chamber of Commerce	94373503 <a href="mailto:admin@northsydneychamber.com.au">admin@northsydneychamber.com.au</a>	Yes
Genia McCaffery	North Sydney Council – Mayor	9936 8113 <a href="mailto:Mccgen@northsydney.nsw.gov.au">Mccgen@northsydney.nsw.gov.au</a>	Yes
Penny Holloway	North Sydney Council – General Manager	9936 8100 <a href="mailto:Holpen@northsydney.nsw.gov.au">Holpen@northsydney.nsw.gov.au</a>	Yes
Jillian Skinner	Member of North Shore	9909 2594 <a href="mailto:Jillian.skinner@parliament.nsw.gov.au">Jillian.skinner@parliament.nsw.gov.au</a>	Yes
Lindsay Domingue	Cammeray Chamber of Commerce	9959 3904 <a href="mailto:domingue@ozemail.com.au">domingue@ozemail.com.au</a>	No
Sue Boyd	Mosman Chamber of Commerce	9969 6933 <a href="mailto:sueboyd@mosmanrealty.com.au">sueboyd@mosmanrealty.com.au</a>	No

### Summary of Commander's Presentation

Apologies received from John Griffin, Viv May and Denise Wilton.

Superintendent Belinda Nolan, Insp Robert Monk, Sgt Branko Kubecka and Tracy Martin were present from North Sydney Police.

**Matters arising from previous minutes:**

There were no matters arising from the previous meeting.

**Crime Summary, for the period of June - August, 2007:**

**\*Assault:** Increased from the previous quarter by 22. The hotspot is 7 incidents in Crows Nest Most incidents involved licensed premise's security rejecting or ejecting persons for their level of intoxication. The events in the hotspot occurred on Friday and Saturday evenings and three persons were charged out of these offences. All were alcohol related.

**\*Break and Enter:** Offences decreased this quarter by 23. There were 2 hotspots this quarter- 8 incidents in Waverton at a residential unit block; five incidents in mid June in which locks were manipulated and jewellery and cash were stolen. Another 3 units in the same block were broken into in mid August, a laptop and items of jewellery were stolen from these offences. The second hotspot is in Neutral Bay, predominately on Young St. Garage/storage areas in a residential unit block were broken into in late July. Two businesses on different days in the period were entered via forced entry and cash stolen, on Young St. Another 2 business on Military Rd were also broken into and cash stolen. Supt Nolan advised everyone that this is a significant decrease in Break and Enter offences and

she is extremely happy with the current status of these incidents.

**\*Robbery:** The number of robbery incidents has decreased by 15 this quarter. There is no specific hotspot for robberies this quarter. The majority of the robberies are street robberies. Supt Nolan stated that constant pro-active tasks in the form of Business Inspections have impacted on robbery offences in the command. These business inspections also aid in officer's building a rapport with the community and assists with intelligence gathering, hence business inspections are a daily task for all officers.

**\*Stealing:** The number of incidents has decreased this quarter by 130. There are two hotspots for this quarter. The hotspot is in North Sydney, it is predominately 'other' stealing offences in most of these incidents the victim's property was unattended whether it was in an office or on a table in a hotel or in a shopping plaza.

The hotspot in Crows Nest is a combination of steal from motor vehicles, steal from retail at or steal from person incidents at licensed premises and other steals also at licensed premises.

**\*Stolen Vehicles:** Decreased by 30 this quarter. There were 6 hotspots for this quarter, these all comprised of 2 incidents very close to each other. They all varied by date, time, vehicle make etc There were no trend to the stolen vehicle incidents for this quarter. State Crime Command specialty units have been targeting vehicle re-birthing for the whole state and it is believed that this has impacted on Harbourside LAC's reduced number of vehicles stolen.

**\*Malicious Damages:** Decreased by 46 from last quarter to the current quarter. There were 4 hotspots this quarter. North Sydney Demonstration School in Waverton had 3 incidents when windows were smashed and 1 of a light smashed. All occurred on weeknights (but different nights in the period). A hotspot at Blue St at the intersection of Blues Point Rd, North Sydney had 4 incidents of vehicles being damaged either being dented or windscreen wipers broken off. Again these incidents occurred on different nights of the quarter but all were on weekends. An offender was charged for one of these incidents. A hotspot at Berry St intersecting with Walker St, North Sydney was glass panels smashed in a residential unit block and a security boom gate damaged at Berry Square. The major hotspot in Cremorne is 2 incidents at McDonalds- window smashed and a patrons vehicle dented, 2 incidents at Hotel Cremorne where a light was damaged and a glass panel cracked (offenders for both of these incidents were identified by the hotel) and 5 incidents on varying days where shop windows were smashed or kicked and planter boxes damaged. Three offenders were charged with regards to these offences. Graffiti has decreased this quarter (according to the number of incidents recorded with police).

**\*Pro-activity:** Pro-activity continues to increase. Move on directions, Business Inspections and the new category of School Inspection has increased the most. Harbourside Local Area Command is currently third in the region for the number of Business Inspections conducted and this has impacted on reducing robberies and other property offences in the area.

Community Concerns and Feedback Issues Raised	Decisions taken / LAC Response
<p>Robbery: <b>How do robbery numbers this year compare to this time last year?</b> Genia McCaffery</p>	<p>*Tracy Martin advised that robberies were also very low this time last year, but that all crime was low. Tracy stated that the increase in Business Inspections has definitely affected the decrease in robbery offences as other commands within the Central Metropolitan region have actually had an increase in robberies during this period. Hence the decrease is also largely attributed to good police work by Harbourside officers.</p>
<p>Stealing: <b>What is the difference between a robbery and a stealing?</b> Penny Holloway</p>	<p>*Supt Nolan explained that a robbery uses fear; even just a threat to cause fear turns a stealing into a robbery. Whilst most stealing incidents victims do not even realise that their property is missing until they go to use it next. For example a mobile stolen from a table, the victim rarely notices an offender has taken it even when it was right next to them at the time.</p>
<p>Malicious Damage: <b>Both North Sydney and Mosman councils have adopted the graffiti removal programs for its</b></p>	<p>*Genia McCaffery explained that North Sydney Council implemented a program where by residents sign up for the graffiti removal program (a consent/contract is agreed</p>

<p>residents. Willoughby Council has also asked for information regarding the program. Penny Holloway.</p>	<p>to by the resident or business to avoid future litigation claims) and if their property gets graffiti on it a council contractor removes it from the location within 24 hours of notification. Mosman Council have also now adopted this program and in other Sydney suburbs it has been a great success. * Jillian Skinner advised that she would let Milsons Point residents know of this scheme as some properties there have vast areas with graffiti on it. * Lauren Moore stated that the program has been a great success for Crows Nest with eliminating graffiti from laneways and keeping the area looking good.</p>
<p>Malicious Damage: How has graffiti changed? I would like information to discuss at precinct meetings as graffiti is the one thing that everyone is concerned about in the area. Jillian Skinner</p>	<p>*Supt Nolan stated that she is wary of making definitive statements about the changes in graffiti numbers due to many variants that could affect the final number we report on. For example graffiti is down by police measure but this could be due to the implementation of the above program through its success or because victims don't report to police anymore they report it directly to the council and have it removed immediately. Hence we may not be getting a true reflection of the number of incidents.</p>
<p>North Sydney Council raised concerns regarding activities and malicious damages linked to McDonalds Cremorne on weekends. Penny Holloway &amp; Genia McCaffery</p>	<p>* Insp Monk stated that he believed that the location is going to continue to be a problem if issues are not addressed immediately. He attended the restaurant on a Saturday evening in the last couple of weeks and actually shut it down for the night due to problems being caused by it s patrons. He stated that the Hotel Cremorne regularly reject intoxicated persons who go there after drinking else where and that these people then head to McDonalds for food. People at the restaurant range from the ages of 14 to 40 but most have been drinking and McDonalds have employed security but this has not helped the situation due to their lack of action. Insp Monk and Supt Nolan advised that they have watched CCTV footage from the weekends and you can see brawls happening in the background and customers and workers alike are in fear for their safety. Insp Monk stated that the night he closed it down was when a Manly vs. South football game was on at Warringah and that General Duty's police and Highway Patrol had been to the location numerous times. There were over a hundred people loitering in the car park, they tried jumping into the drive through window and when they got impatient with the service they jumped the counter to take food. The crowd were out of control causing problems at the restaurant and to the surrounding streets. *Penny Holloway stated that the restaurant has consent to operate 24hours over weekends under the NSW Planning and Environment Act and once this is granted it cannot be revoked, there is no arbitrary body to which this can be appealed. The consent was granted in the early 1990's. *Supt Nolan stated that if the hours cannot be changed due to this 'consent' then maybe the laws need to be changed to have the power to revoke such consent, especially as the situation and environment has changed</p>

	<p>since 1990. All present here today have a responsibility to protect our community, so maybe this should be further investigated by the council in consultation with Jillian Skinner. McDonalds is now a place where people congregate and problems are arising from this, it appears that the company have only put on security to appease police but not for any real functionality as assaults and malicious damages continue to occur at and around the restaurant on the weekends.</p> <p>* Penny Holloway stated that the Mosman Daily have done an article on problems at McDonalds with the council which will be published on 20<sup>th</sup> September 2007, so that residents understand what is happening in the area.</p> <p>* Wendy Foster stated that she will discuss issues with local businesses to support the need for change as malicious damages are concerning the surrounding businesses.</p>
<p>Should we contact WorkCover? What exactly are we asking of them? Genia McCaffery</p>	<p>* Insp Monk stated that they need to provide a safe working environment for their staff and he has liaised with McDonalds OH&amp;S manager regarding our concerns. WorkCover will be contacted if they do not address these concerns immediately. We will have a meeting with the company and we will ask for better lighting in the car park and surrounds, CCTV outside of the restaurant, security that actually maintain peace at the location and avoid problems by ejecting patrons if they do not behave and also ask them to review the age of their managers working these late shifts on the weekend, as they are young and appear to lack experience in dealing with a raucous crowd. A meeting will be arranged with McDonalds to discuss these issues and requests for change. North Sydney Council, Chambers of Commerce and Local Member Jillian Skinner are invited to support police discussions with the company.</p>
<p>Is there any legislation obligating them to maintain order in the area? Jillian Skinner</p>	<p>* Sgt Kubecka stated that he believed that under Public Order Management- Public liability they are sure to be accountable to some extent and with the amount of cars in the car park at times they are responsible for traffic management and the safe dispersal of traffic.</p>
<p>Neutral Bay, Crows Nest and Mosman are all holding annual street fairs in the coming months. The councils need to be aware of the Australian Standards with regards to traffic management/ safety at these events. Sgt Kubecka</p>	<p>* Sgt Kubecka stated that he understands the problems the council are facing with regards to getting water filled barriers as he has been liaising with Colin Croll regarding the Neutral Bay fair. He has talked with Traffic Management Services and although they are not willing to commit anything to paper, they have stated that if water filled barriers cannot be obtained that as long as a marked physical barrier, a hard closure, is at the blocked road site then this is acceptable for the fair to be conducted. For example an ideal physical barrier would be to put an SES truck which is already marked for safety at the road block; this would be considered a physical barrier to stop entry. This option also assists emergency services as it can be moved quickly if urgent access is needed by emergency services, be it police, fire brigade or ambulance. All traffic marshals need to be accredited traffic controllers in line with RTA and Australian</p>

	<p>standards. These conditions although they may sound difficult are for safety purposes.</p> <ul style="list-style-type: none"><li>* Colin Croll stated that the Fire Brigade is assisting with the barriers this year for the Neutral Bay fair.</li><li>* Genia McCaffery expressed the councils concerns of the rising cost associated with all of these stipulations being implemented at fairs and how this cost is jeopardising these events.</li><li>* Supt Nolan assured everyone that the police support these great community events, but we have to abide by the guidelines to ensure the longevity of the events.</li><li>* Sgt Kubecka advised that for the Crows Nest Fair on 21<sup>st</sup> October 2007 the organisers should contact Woolworths regarding deliveries for the day, as he has been advised that previous years the truck has been allowed entry to Burlington St to then reverse up Willoughby Ln to delivery produce to the store and with safety regulations this cannot happen again as this section is in part of the fair.</li></ul>
--	---

**Meeting Closed: 11:10am**