



MINUTES OF MEETING

COMMUNITY SAFETY COMMITTEE

HELD THURSDAY 9 DECEMBER 2010

NOTE: All minutes are subject to confirmation at a subsequent Ordinary meeting of Council or Planning and Strategy Committee meeting.

PRESENT:

Councillors

Cllr Jean Hay, Mayor

Manly Council (Chair until 9.15am, then changed to Cllr Dr Peter Macdonald)

Cllr Dr Peter Macdonald

Manly Council

Cllr Barbara Aird

Manly Council

Cllr Hugh Burns

Manly Council

Other Representatives

Superintendent Dave Darcy

Commander, Manly Police

Ray Mathieson

Community Member

Doug Robertson

Community Member

Malcolm Pearse

Department of Corrective Services

Jacquiline Smith

Manly Community Centre

Anthony Christie

State Transit Authority (in place of Jay Zmijewski)

Sidar Demirbag

Late Night Food Traders representative

Richard Wallace

The Corso Precinct

Will de Monchaux

Manly Youth Council

Malcolm Pearse

Department of Corrective Services

Melissa Palermo

Northern Beaches Health Promotion

Adam Mitchell

Manly Chamber of Commerce

Council Staff

Sue Johansson

Community Safety Coordinator

Beth Lawsen

Divisional Manager, Human Services & Facilities

Terry Jones

Manager Ranger Services

Jonathon Noyes

Youth & School Aged Services Coordinator

Visitor

Kate Christensen

Manly Community Centre (presenter)

TO THE MAYOR AND COUNCILLORS OF THE COUNCIL

The **Community Safety Committee** met on Thursday 9 December, 2010, to consider the matters referred to it and now provides the following advice to Council.

OPEN The meeting commenced at 8.00am.

ITEM 1 APOLOGIES AND LEAVE OF ABSENCE

Apologies were received from Mike Baird Member for Manly, Cllr Alan Le Surf, Senior Constable Danielle Fletcher, Doug Edmonds, Manly Warringah Cabs, Amanda Watkins, MDECC.

ACTION

ITEM 2 DECLARATION OF INTEREST **ACTION**

There were no declarations of interest.

ITEM 3 CONFIRMATION OF MINUTES OF THE MEETING HELD ON 11 NOVEMBER 2010

The minutes of the Community Safety Committee meeting held on 11 November 2010 were confirmed by members. These minutes were due to be adopted at the Planning & Strategy meeting of 6 December 2010.

ITEM 4 Presentation by Senior Welfare/ Domestic Violence Officer re: Manly Community Centre and Domestic Violence

Kate Christensen, Senior Welfare & Domestic Violence Officer for Manly Community Centre presented information to the Committee on domestic violence, its effects and the services which the Centre offer to those affected. A copy of the presentation is attached to the minutes for the information of members.

Ms Christensen was thanked by the Chair for the presentation. The Divisional Manager, Human Services & Facilities then presented two baskets of kitchen and bathroom supplies donated by Council staff to assist with the newly established Manly Women's Shelter.

Recommendation:

That the information is received and noted.

ITEM 5 Report – Section 79 Disturbance Complaint

The Committee was notified that data sources including noise complaints relevant to licensed premises were currently being identified in consultation with Council's Compliance & Enforcement Team.

Recommendation:

That the information is received and noted.

ITEM 6 Report – Manly Precinct Liquor Accord

On 2 December 2010, Council staff attended a meeting hosted by City of Sydney Council to discuss late night trading and Precinct Liquor Accord (PLA) strategies. A comparison of total costs indicated that the different PLA's received:

Wollongong	\$9,950 TOTAL	Summer bus promotion LNT wallet card No excuse postcards 'Take the hint' radio campaign
Parramatta	\$18,880 TOTAL	Develop website and promote
Newcastle/Hamilton	\$30,000 TOTAL	Marketing (6 steps to a Hassle Free Night) – existing Drink Safety Institute
Sydney: Kings Cross	\$798,000 TOTAL	Rapid Response security Shared radio network LNT promotion
Sydney: George St	\$31,800 TOTAL	Precinct ambassadors LNT wallet cards
Manly	\$3,000 TOTAL (approximately - divided by 15 licensees)	LNT wallet cards Manly Night Shuttle magnetic strips for vehicles 'Ask me how to get home' T-shirts for venues

The Committee expressed dismay at the relatively small financial contribution to be committed to Manly, and that the voluntary 3.00am closure, as contained within the 'Manly Liquor Accord Extended

Trading Premises – Local Agreement’ had been excluded from the Manly PLA strategy document, with Communities NSW suggesting this be resolved outside of the PLA.

Recommendation:

The Committee recommends that Council write to the Director General of Communities NSW, the NSW Minister for Gaming & Racing and the NSW Opposition Minister to make the following representations:

1. That Council strenuously objects to the exclusion of the Manly Liquor Accord Extended Trading Premises – Local Agreement’ from the Manly PLA measures as this fails to address Council’s persistent call for earlier trading hours for late night licensed premises;
2. That Council express disappointment at the small financial contribution committed by both late night licensed premises and Communities NSW through the Manly PLA to implement strategies to reduce alcohol-related violence and anti-social behaviour.

Community
Safety
Coordinator/ IBM

ITEM 7 Report – Working Party to provide late night transport solutions

The Committee discussed the attachment to Item 7 which was emailed to members on 8 December 2010 (see attached).

Manly Warringah Cabs advise that following discussions with the NSW Taxi Council, they raise **no objection** to the placement of Manly Night Shuttle at both late night taxi ranks.

Manly Warringah Cabs advised that they will not be progressing the proposed ‘split’ rank to attract more cabs for a north and city bound rank at Belgrave Street, and will not be providing a Commissionaire.

Members of the Committee were supportive of the recommendations from the Working Party.

The Chair advised Committee members that a Mayoral Minute would be presented to the Ordinary Meeting of 13 December 2010 to progress this issue.

Recommendation:

The Committee endorses the commencement of a late night transport solution by **establishing two late night transport hubs** (Belgrave Street and North Steyne/Raglan Street) as follows:

1. The proposal shall be a three month trial with an evaluation plan to be developed and a review to be conducted every 4 weeks;
2. That the North Steyne/Raglan Street bay for late night taxis also be used for the Manly Night Shuttle on Friday and Saturday nights from 7.00pm to 7.00am;
3. That signage is installed at both late night transport hubs to advise late night patrons of the transport hubs and transport options;
4. That consideration of a banner at the Raglan St site, installation of signage and publicity via a media release be developed to raise awareness of the North Steyne/ Raglan Street transport hub once the installation has occurred.
5. That Council undertake to develop promotional material (including the artwork for the late night transport wallet card) to raise awareness of late night transport solutions.

Community
Safety
Coordinator

ITEM 8 Police Report

Superintendent Darcy reported that The Shore Club continues to emerge as the venue requiring their attention, particularly regarding compliance with numbers of patrons and crowd density.

Recommendation:

That the information is received and noted.

ITEM 9 Rangers' Report

The Manager Ranger Services presented statistics for November 2010. Rangers have increased surveillance to control dogs at Federation Point in order to protect the Little Penguin colony.

Recommendation:

That the information is received and noted.

ITEM 10 Manly Liquor Accord Report

There were no representatives of the Liquor Accord present.

Recommendation:

That the information is received and noted.

ITEM 11 Report – Working Party to discuss Development Application and Liquor Licence consent conditions

The Committee discussed the information regarding licensed premises which were emailed through to Committee members by the Secretariat on 3 December 2010. The Working Party explained that this information would be used for enforcement purposes by Council's Compliance & Enforcement Team and also by Council Night Rangers. The Committee supported the inclusion of this information into the monthly report provided to the Committee by the Manager Ranger Services.

Recommendation:

The Committee resolved to adopt the information sheet provided by the Working Party which details development consent conditions, and recommends to Council that:

1. This information sheet is to be provided to Council Night Rangers and compliance staff to ensure licensees are compliant with the listed conditions of development consent.
2. The Manly Licensing Police are provided with the listed conditions of development consent to raise awareness and to inform late night enforcement of development condition of consent.
3. A report be provided by the Manager Ranger Services on enforcement activities conducted on licensed premises as a result of the list of conditions of development consent :
 - o As a monthly report by way of Ranger Statistics to the Community Safety Committee, and this report be brought to the attention of Council through provision:
 - o to Council through an Item for Brief Mention at the next available Ordinary Meeting or Planning & Strategy Meeting.

Manager Ranger Services/

Manager Compliance & Enforcement

Manly Licensing Police

General Manager/ IBM

ITEM 12 Report - Matters Arising: Items for Update

Outstanding items reported back to the Committee included:

<p>11 November 2010, Item 7: The Committee recommends that:</p> <ul style="list-style-type: none">• A banner be prepared to raise awareness in the community of Council's support for the NSW coalition of Police Officers, Doctors, Nurses and Ambulance Officers who are abused intimidated, threatened, assaulted and injured frequently because of alcohol-fuelled violence.• The President of the NSW Police Association be invited to launch Council's banner in support of the "Last Drinks" campaign in Manly	<ul style="list-style-type: none">• Banner has been produced and will be hung opposite Manly Wharf on Tuesday 14 December.• Launch of banner with Mayor, Cllr Aird, NSW Police Association, Australian Medical Association and Paramedics on Wednesday 15 December.• Media release prepared on 8 December 2010• Community Safety Committee members invited to attend launch and morning tea to be held afterwards.
<p>11 November 2010, Item 13.1: The Committee recommends that:</p> <ul style="list-style-type: none">• Council and Manly Police hold a late night community safety audit between 12.00 midnight and 3.00am on the night of Saturday 5 February 2011, and that all Committee members and representatives from Precinct Community Forums be invited to attend.	<ul style="list-style-type: none">• Names of Committee members interested gathered for late night audit.• Precincts will be invited directly• All those expressing interest will be contacted 2 weeks prior to the audit.

Recommendation:

That the information is received and noted.

ITEM 13 GENERAL BUSINESS brought to the attention of the Chair prior to the start of the meeting and approved for consideration.

13.1 Manly Women's Shelter

The Manager of the Manly Community Centre advises that the Shelter is now open and accepting women for crisis accommodation.

Recommendation:

That the information is received and noted.

13.2 NSW Recorded crime statistics quarterly update for September 2010

NSW BOCSAR released latest crime data on 7 December 2010. The Community Safety Coordinator briefly presented overview, and pointed out that the Manly Daily article dated 8 December 2010 claiming that assaults in Manly fell by a 'whopping 43%' was incorrect. There had been no change in assault (non-DV related). However there was a 42.9% decrease in indecent assault, act of indecency and other sexual offences.

Recommendation:

That the information was received and noted.

13.3 Alcohol Free Zone/ Alcohol Consumption Prohibited Zones

New legislation affecting the AFZ/ACPZ has been released. The Local Government Amendment (Confiscation of Alcohol) Bill 2010 provides consistency for enforcement for AFZ & ACPZ – yet to be assented. Council is seeking legal advice as to implications regarding the recent "Know the Signs: Avoid the Fines" resource and

signage.

Recommendation:

That the information was received and noted.

13.4 New Year's Eve entertainment

Council is providing early evening family entertainment on New Year's Eve and fireworks at 9pm. Extra Police will be tasked. Night Rangers and Police will be patrolling the East and West Esplanade area, and discretion will be used to enforce the ACPZ of the beach reserve. The Manager Ranger Services emphasised that whilst Council Night Rangers were tasked for duties alongside Manly Police, such as enforcing the AFZ and ACPZ's, they remained unarmed.

Recommendation:

That the information was received and noted.

13.5 Late night Development Control Plans (DCP's)

Councillor Burns discussed the Late Night Trading Premises Development Control Plan of the City of Sydney. This DCP has trial trading hours which enable Council to assess the impact of such premises. Councillor Burns intends to present a Notice of Motion to the Ordinary meeting of 13 December 2010 to request that staff bring back a report to Council on the feasibility of strengthening Manly's existing Late Night DCP to incorporate the trial licensing features and other improvements contained in the current City of Sydney Late Night plan.

Recommendation:

That the information was received and noted.

ITEM 14 NEXT MEETING DATE:

Date: Thursday 10 February 2011
Time: 8.00am – 10.00am
Venue: Councillor's Room

Meeting closed at 9.40am



Manly Community Centre

Serving the Community
Since 1977

www.manlycommunitycentre.com.au



Mission Statement

“Our mission is to be welcoming, accepting, supportive and inclusive by providing a focal point and meeting place highlighting community needs”

- Through our “Domestic Violence Service” MCC directly contributes to community safety.

Domestic Violence Service



- Assessment
- Information
- Referral
- Support

MCC still sourcing funding.

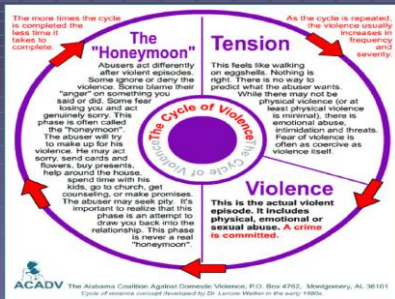
What is Domestic Violence?



Definition of Domestic Violence

- NSW Health-
- Violent, abusive or intimidating behaviour carried out by an adult against a partner or former partner to control and dominate that person. Domestic violence causes fear. Physical and/or psychological harm.
- It is most often violent, abusive or intimidating behaviour by a man against a woman. Living with domestic violence has a profound effect upon children and young and may

The cycle of violence



DV Cycle Explained

- Relationships with abusers can be unpredictable, but some relationships follow patterns that may resemble cycles or waves. Below is a diagram of the Cycle of Violence; the 3 phases are:
 - The seduction/honeymoon phase, in which the abuser acts affectionately and apologizes for his/her violent behaviour.,
 - The tension-building phase, in which the victim feels anxious as she/he awaits a violent eruption,
 - The violence/eruption phase, in which the actual violence takes place.
- The cycles that take place in relationships can happen in this order, but don't necessarily have to. Over time, the cycles tend to be shorter and the eruptions become more extreme or violent.

Forms of Domestic Violence



Some statistics on DV

- 95% of DV victims are women
- 5% of victims are men
- A large proportion of DV incidents involve alcohol .
- According to the Australian Bureau of statistics: " 23% of Australian women who have ever been married or in a defacto relationship experienced violence by a partner at some time during the relationship"

DV Statistics -cont

- Domestic Violence is the leading cause of injury to women, more than auto accidents, rapes and muggings combined. Women's independence in making the decision to leave may be compromised by her partner's need to dominate her partner's need to dominate her and control many aspects of her life.

Recognising the signs of DV



Recognising the signs of DV

- She may have frequent physical injuries, bruises, cuts, broken bones, wrist or ankle sprains
- Inconsistent, implausible explanations for injuries
- May appear quite /afraid to speak, anxious, depressed, withdrawn, de valuing herself with no self confidence
- Appear to be under the control of her partner

DV Signs Cont:

- Socially isolated / reluctant /unable to participate in community activities/ events.
- Unable to work or study and always asking partner's permission before committing to anything
- Wearing concealing clothing in order to hide bruising and injuries.
- Unable to talk on the phone for any length of time. Finishes conversations quickly.
- Stops seeing family / friends and makes excuses for not attending gatherings

- She may often be without money/ looking stressed and worn out
- Defensive if others express concern for her wellbeing
- Partner may ridicule her and put her down in front of others

Signs for children in DV

- They may appear tired and stressed
- Be distracted, unable to concentrate at school
- Be withdrawn, isolated, emotionally detached and unavailable
- Hyper vigilant and watchful
- Experience physical symptoms like stomach or head ache

Children in DV Cont:

- They may be restless, emotionally distraught and have difficulty managing stress or tension
- Be abusive and aggressive with siblings, peers, teachers and authority figures (mirroring the aggression/ conflict at home)



Effects on women

- -Isolation
- Poor self-esteem
- Poor self-confidence
- Loss of freedom and rights
- Feelings of hopelessness and helplessness
- Difficulty making their own decisions
- Minimising or denying the abuse
- Silence
- Attempting to please others
- Feeling ashamed

Effects on women

- Sadness and frequent crying
- Confusion
- Stress-related illness
- Exhaustion
- Eating issues
- Abuse of alcohol or drugs
- Depression
- Anxiety, fear and panic

Effects on women- continued

- Anger
- Feeling paranoid and crazy
- Feeling of guilt
- Feeling as though they are responsible for the abuse
- Feeling like they have failed

- Many women that we see at our Service are not only coping with the present violence and abuse but also the effects of the domestic violence may have experience as a child. The Impact of domestic violence can also be significantly greater for women from non-English speaking backgrounds, Indigenous women and rural women.

Effects on women- continued

- Women survivors of domestic violence are also experiencing the effects of mainstream society that tends to blame and isolate women in domestic violence situations.

Effects on children/young people

- Infants
- -Poor health and sleeping habits
- - Excessive Screaming
- -Attachment mother may be disrupted leading to emotional deprivation
- - Permanently altered development of the infant's central nervous system resulting in ongoing levels of anxiety, hyperactivity and mood disorders. Infants show clear disturbances in response to domestic

Effects on children/young people

- Toddlers
- - Frequent illness
- -Low Self esteem and shyness
- Fear
- -Social problems such as hitting or biting
- -Withdrawn, passive, clinging, anxious(most often girls)
- -Aggressive behaviour (most often boys)
- :

Effects on children/young people

- Anxiety and withdrawal (most often girls)
- Depression
- Low self esteem and lack of confidence Post Traumatic Stress Disorder
- Depression, Aggression , Violent "Dellinquency"
- Adolescence boys (more than adolescent girls) many model the perpetrator's behaviours by assaulting their mother or siblings.



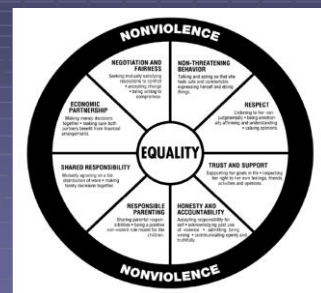
What Can We Do to Prevent DV?

- Early Intervention and Education in Schools
- Increase Community Awareness
- Recognise the signs and refer to local services
- Increase resources for DV recovery programs , ie programs for victims of DV and perpetrators of DV.

MCC Recovery Groups

- Women's "Moving On" Group. 6 week course for women recovering from dysfunctional (DV) relationships
- " Alternatives to Anger " by John Kenniwell. Course for men wanting to change patterns of current behaviour.

Healthy Relationships



HENRY AFRICAS**Lease**

The proprietor shall not place any tables, chairs or other equipment on the approved area before 7:00am. Outdoor eating trade shall cease by midnight.

Land and Environment Court of NSW1.4

There shall be no live bands used for the purpose of providing music or other entertainment within the ground floor area.

1.5

Music shall not be provided otherwise than by way of disc jockey or pre-recorded music and in the event of the provision of music by disc jockey or pre-recorded material noise limiters shall be installed to all amplifiers used for the purposes of the provision of that music so that noise emissions arising from the provision of such music within the premises shall not exceed 5dB(a) above the background noise level under any circumstances.

Original Development Consent (DA 544/03)Condition No. 9:

The hours of operation of the premises shall not exceed 7:00am - 3:00am Monday - Saturday, 7:00am - 1:00pm Sundays without the prior approval of Council.

Condition No. 15:

The first floor balcony doors are to be closed by 9:00pm and the first floor level balcony area is not to be used after 9:00pm sharp each night, to maintain the amenity of nearby residential occupancies.

Condition No. 19:

There is to be no live bands or disc jockey/discotheque operation, or amplified music at the first floor level, to prevent noise nuisance to nearby residential occupancies.

MANLY PACIFIC HOTEL**PoM**

- Venue trading hours for Charlie Bar is restricted to Monday – Saturday 10:00am – 4:00am, Sunday 10:00am to midnight
- Security personnel will number up to 6 guards on Friday and Saturday nights, with additional security roving the venue

Modified Development Consent (DA 77/05)Condition No. 8:

The outdoor terrace off the lounge area on the proposed second floor level is not to be used by patron of the hotel between the hours of 10:30pm and 6:00am each day. The doors opening on to the terrace are to be shut at 10:30pm each day. This is to reduce the noise impact on the adjoining residential properties and preserve the amenity of the residential area.

Condition No. 15:

The courtyard area off the Gaming Room on the Ground Floor level is not to be used between the hours of 10:30pm and 6:00am each day to preserve the amenity of the adjoining residential properties.

IVANHOE HOTEL**PoM**Part 7

18. Notwithstanding compliance with the above, noise from the premises shall not be audible within any habitable room in any residential premises between the hours of 12:00 midnight and 7:00am.

Part 9

29. The Hotel is to provide:

- At least one (1) licensed security guard from 6:00pm on Friday, Saturday and Sunday and from 8:00pm on all other nights to monitor the safety and security of the patrons and premises;
- One (1) additional guard to attend from 10:00pm on Thursday and from 8:00pm on Friday and Saturday, with a further four (4) guards from 11:00pm on Friday and Saturday;
- Guards shall be positioned on The Corso and also patrol inside the premises. Additional licensed security personnel shall attend the premises, as required, and remain in attendance at the rate of 1 per 100 patrons

**MANLY 16FT SKIFF CLUB
DA 3952/9**2.

Public opening hours of the premises are not to exceed:-

- 12:00pm (midday) to 10:00pm Monday to Wednesday;
- 11:00am to 11:00pm Thursday;
- 11:00am to 12:00am (midnight) Friday and Saturday; and
- 8:30am to 10:00pm Sunday.

Lease5.8

The Club shall comply with all relevantly applicable legislation with respect to noise and shall otherwise have regard to the amenity of the surrounding residential properties in regulating noise emanating from the Club (including but not limited to noise caused by patrons entering or leaving the Premises) and the Parties expressly acknowledge that Lessor many, in its absolute discretion, impose whatever requirements it considers are reasonably necessary to preserve the amenity of the surrounding residential properties.

MANLY WHARF HOTEL**Original Development Consent (DA 238/02)**Condition No. 5:

The hours of operation is not to exceed 7:00am to 12 midnight Monday to Wednesday & Sunday and 7:00am to 1:00am Thursday to Saturday, without the prior consent of the Council.

Condition No. 75:

All outdoor eating areas of the hotel, inclusive of the verandah and the exterior bar area, are not to be served after 9:30pm and are to be closed for customers by 10pm every night.

STEYNE HOTEL11.

No new application in recent times, since the adoption of the DCP for Manly Late Night Venues 2005. The Steyne Hotel has a 24 hour licence.

Work in Progress.

NEW BRIGHTON

51.

ii. On any night all external doors and windows of the Hotel shall be closed from 11 pm and remain closed until the cessation of trading;

iii. Any outdoors seating (including tables and chairs) and patrons on the Corso and on Sydney Road or on the first floor balcony or roof terrace, are to be quietly and entirely removed from those areas by 11pm each evening and with last orders for food being taken by 10pm. Any furniture is to be stored within the subject premises;

xii. No entertainment shall be provided on the ground floor level of the subject premises, except for non-amplified music and or television(s), in the new gaming area shown on the Development Application plans.

52.

The noise from the operation of the licensed premises shall not be audible within any habitable room in any residential premises between the hours of 12 Midnight and 7am. The LA10 noise level emitted on the licensed premises shall not exceed the background noise level in any octave band frequency (31.5HZ to 8KHZ inclusive)

- i. between 12 midnight and 1am at any residential boundaries; and/or
- ii. by more than 5dB between 1am and 11pm at any residential boundary, balcony or window to a habitable room.

61.

The hours of trade of the premises shall not exceed: Monday to Saturdays 8:00am to 5:00am Sunday 9:00am to 12 midnight.

SHORE CLUB**DA 209/10**ANS05

The hours of trade of the premises shall not exceed 7:00am to 2:00am the following day, with a 12:30am restricted entry policy, Monday to Saturday and 7:00am to 12 midnight on Sundays, without prior approval of Council.

ANS09

- f) On Fridays, Saturdays and Sundays where the following day is a public holiday there shall be a minimum of one (1) security person engaged plus additional security at a ratio of not less than one (1) security person per one hundred (100) patrons, or part thereof, from 9pm until 30 minutes after close.
- g) From 9pm on any other night of the week when the first floor and/or the second floor of the hotel are open to patrons (in addition to the ground floor), a minimum of one security officer is to be provided, plus additional security officers at a ratio of not less than one (1) security officer per one hundred (100) patrons, or part thereof, until close.
- h) Whenever more than one security officer is required to be employed, at least one (1) security officer is to remain at the South Steyne entrance until 30 minutes after the close of business.

ANS13

The maximum number of persons permitted within each respective level of the premises is to be in accordance with the Plan of Management (as approved by the Land & Environment Court under Proceedings No. 10979 of 2009). These are Ground Floor : 164; First Floor : 135; Second Floor : 101 and after midnight (Second Floor) : 75. Plans are to be notated accordingly prior to the issue of Construction Certificate.



ATTACHMENT ONE FOR ITEM 7: Community Safety Committee Report from Late Night Transport Options Working Party

1. INTRODUCTION

The Working Party was formed by the Community Safety Committee at the meeting of 14 October 2010 which recommended:

That the General Manager consider the establishment of a Working Party to include Council staff representatives with the appropriate expertise in transport to develop an integrated late night strategy for Manly to then report back to the Community Safety Committee.

Members of the Working Party held an informal meeting on 4 November and since then have communicated by telephone and email. This report provides information for the Community Safety Committee following a meeting of the Working Party on 2 December 2010.

2. INFORMATION

Present:

Superintendent Dave Darcy, Manly Police
 Inspector Luke Arthurs, Manly Police
 Jay Zmijewski, STA
 Julie Armstrong, Manly Night Shuttle
 Sue Johansson, Community Safety Coordinator, Manly Council
 Karen Menzies, Road Safety Officer, Manly Council

Apologies:

Beth Lawsen Divisional Manager Human Services & Facilities
 Doug Edmonds Manly Warringah Cabs
 Doug Brooker, Manly Liquor Accord
 Melissa Palermo, Northern Beaches Health Promotion

Discussion:

Discussion focused on the long queues experienced at the late night transport taxi rank at Belgrave Street and the solutions needed to provide greater transport options to improve patron migration out of Manly from the current locations.

The transport working group acknowledged the previous recommendation of the Community Safety Committee's meeting of 11 November 2010 which relates to the existing taxi rank location along North Steyne/Raglan Street:

To create a late night northern transport hub for patrons leaving licensed premises along the ocean beachfront, the Committee supports the placement of a departure point for the Manly Night Shuttle adjoining the existing Taxi rank at the current and marked layback bus/taxi location at the junction of Raglan Street and North Steyne.

Situational Analysis:

At present the choices of late night transport are:

Transport options for Friday/Saturday nights	Issue
<p>Taxis – two late night secure taxi ranks:</p> <ul style="list-style-type: none"> • Belgrave Street with 3 security personnel. This rank has now been 'split', which allows Ministry of Transport security staff to direct patrons to either the north bound rank, or the city bound rank (using spaces outside the Court House). This will serve to encourage taxis to come to Manly and have a choice of their next destination. Manly Warringah Cabs have committed to providing a 'concierge' to help guide patrons to correct rank, due to commence Friday 10 December. • North Steyne/Raglan Street with 2 security personnel 	<ul style="list-style-type: none"> • Not enough taxis to cater for demand – changeover time remains an issue. • Queue regularly exceeds over 200 patrons between 1.30 – 3.30am at Belgrave Street • Many taxi drivers are reluctant to come to Manly due to risk of anti-social behaviour • Many drivers wish to head to the city from Manly, not north up the peninsula
<p>STA Buses after midnight:</p> <ul style="list-style-type: none"> • Bus routes 155 to Dee Why and 151 to Mona Vale depart from the corner of Raglan and Belgrave Street. • Bus route 151 to the city departs from the corner of Belgrave and Whistler Street 	<ul style="list-style-type: none"> • Patronage is low for all services past midnight • many people do not know late night bus services depart from corner of Raglan and Belgrave Street (lack of marketing?) • Most patrons walk to the Belgrave Street area in the hope of catching a taxi. • Departure point is not central, and many patrons choose not to walk to corner of Raglan and Belgrave Street to catch a bus • Issue for drivers is intoxication levels and anti-social behaviour
<p>Manly Night Shuttle</p> <ul style="list-style-type: none"> • Has exemption to operate until end April 2011 • Exemption allows operation between midnight and 4am • Patrons pay \$5.00 for 3 destinations: Seaforth, Harbord or Warringah Mall bus stop 	<ul style="list-style-type: none"> • Does not use a designated pick up point • Vehicles are not marked as 'Manly Night Shuttle' • Lack of promotion means most patrons are unaware of service • Tends to pick up groups of patrons from streets around Manly CBD • Needs extension to exemption to operate until end April 2012 – lobby Ministry of Transport/ Communities NSW

Summary of Key Issues:

- Anti-social behaviour experienced by drivers of taxis and STA buses
- Various departure points for different transport options
- Low patron awareness of late night transport options

Proposal for late night transport hubs:

Following on from the presentations and discussion at the Community Safety Committee meeting of 14 October, members of the Working Party progressed the need for two clearly identified late night transport hubs. These hubs would be created at:

- Location 1: North Steyne/Raglan Street existing taxi rank.
Manly Night Shuttle and taxis would share the beachfront taxi and bus bay (as already recommended by Community Safety Committee meeting of 11 November)
- Location 2: Belgrave Street
- Taxis will use the existing secure rank, which is also now operating as a split rank for north/south bound patrons
 - Manly Night Shuttle would depart from a few spaces in front of the existing taxi rank (signage exists for daytime Council bus service and this area would not be parked out at night).
 - STA bus routes 151 and 155 past midnight would depart from Gilbert Park, Belgrave Street (opposite Court House).

Reasons for centralising transport departures were:

- Patrons will be moved out of Manly quickly by having a greater choice of transport options at two locations: beachfront and Belgrave Street.
- Patrons leaving late night venues along North Steyne (especially from larger venues such as Manly Pacific, The Steyne and The Shore Club) will be encouraged to make better use of the North Steyne/Raglan Street combined taxi/Night Shuttle departure point, alleviating the pressure from the Belgrave Street departure point.
- regular occurrence of over 200 people between 2.00am and 3.00am on Saturday & Sunday mornings waiting for a taxi at Belgrave Street and the inevitable conflicts or assaults which occur during waiting.
- 3 Security staff provided by Ministry of Transport for the Belgrave Street secure taxi rank can better control the queue of people waiting for a taxi.
- 2 STA security staff are currently present after midnight at the bus stop on the corner of Belgrave Street and Raglan Street, and if this stop is moved to Gilbert Park, Belgrave Street, these 2 security staff will be present there.
- Manly Police have indicated their focus will be on late night transport safety
- Manly Police have indicated their presence will be centralised at the Belgrave street location and will serve to deter anti-social behaviour and therefore create a safer environment for drivers of taxis, Manly Night Shuttle and STA buses.
- Manly Night Shuttle have indicated they will increase the number of vehicles currently used and will utilise the two proposed departure points of Belgrave Street and Raglan Street.

Concerns raised for creation of late night transport hub at Belgrave Street:

- Concerns raised by Doug Edmonds of Manly Warringah Cabs (not present at the meeting, but a member of the Working Party) were tabled regarding the potential conflict in the Belgrave Street transport hub between taxis and the Manly Night Shuttle and the perception that patrons could be 'poached'. He suggested that locating the Manly Night Shuttle in close proximity to the taxi rank could result in fewer taxis willing to come to Manly.
- Lighting at the bus stop at Gilbert Park, Belgrave Street was considered to be poor, and STA have requested that if this stop is to be used for the departure of route number 151 and 155 after midnight, that contractors JC Decaux be requested to improve lighting to ensure patron safety.
- Possible noise impact from STA buses on residents of West Promenade of STA buses using this street for buses to be positioned facing north at Gilbert Park bus stop.
 - *Note: STA report that late night bus route number 155 to Dee Why (1.15am, 1.40am, 2.10am, 2.40am and 3.12am departures) currently use Eustace Street and Gilbert Street to turn around and face north for their departure. STA indicate that there have been no complaints regarding this route.*

Promotion

Lack of awareness by late night patrons of the range of transport options were discussed by the Working Party. Proposals discussed were:

- Need for a 'marshall' to be positioned at the proposed Belgrave Street transport hub to approach groups of people and ask where they are going and direct them to the appropriate transport provider. However, funding and agency responsible for such a role was identified as an issue for this proposal.
- Suggestion for the previously discussed 'Go-Bo' or projector which screened messages on The Corso to direct patrons to transport providers.
- Endorsed Manly Precinct Liquor Accord strategies to be managed by Hassle Free Nights (to be funded 50:50 by licensees and Communities NSW):
 - 'Ask me how to get home' T-shirts to be worn by licensed premises staff. Suggestion was that these also be provided to the Manly Night Shuttle bus drivers.
 - Late night transport wallet cards will be reprinted and distributed to licensed venues (however there was some concern as to how useful these cards would be, especially if a patron is intoxicated and may have difficulty reading bus timetables).
 - A4 poster to be designed by Communities NSW promoting departure point of late night transport options, for display in licensed venues – could also be produced in a format where it is 'screened' by late night venues on in-venue televisions.

3. RECOMMENDATION:

Recommendations from the Working Party for consideration at the Community Safety Committee meeting of 9 December 2010 were:

1. That a late night transport hub be located at Belgrave Street, and:

- That the existing departure point for Council's daytime 'HS&J' bus on Belgrave Street (in front of the Belgrave Street taxi rank) be used as a departure point by the Manly Night Shuttle to collect patrons between midnight and 4am on Saturday and Sunday mornings. Signage to indicate the departure point for the Manly Night Shuttle should be added to the existing road sign for the 'HS&J' bus.
 - The existing signage for the Manly Night Shuttle departure point along The Corso (in front of Hamlets Pies) should be removed.
 - That late night STA bus route numbers 151 to Mona Vale and the 155 to Dee Why operating after midnight be moved from the current departure point of the corner of Belgrave and Raglan Street to commence departures from the Gilbert Park bus stop along Belgrave Street across from The Court House.
2. That a late night transport hub be located along the ocean beachfront, in order to:
 - create a destination point for patrons leaving licensed premises along the ocean beachfront. A departure point for the Manly Night Shuttle be positioned adjoining the existing Taxi rank at the current and marked layback bus/taxi location at the junction of Raglan Street and North Steyne (this recommendation follows that from the Community Safety Committee meeting of 11/11/10).
 3. That recommendations one and two (above) are based on a 3 month trial, and that an evaluation be made after every 4 week period by way of audit of patron numbers carried out of Manly by transport providers, consideration of any resident concerns and consultation with all late night transport providers and members of the Working Party.
 4. That the Working Party provides input to Communities NSW through the development of strategies endorsed by the Manly PLA to promote late night transport options.
 5. That Street Pastors and Council Night Rangers be informed of any change in late night transport options in Manly.
 6. That following discussion of the above recommendations by the Community Safety Committee at the meeting of 9 December 2010, recommendations be made to the Traffic Committee for consideration at its meeting of 13 December 2010.

Sue Johansson
Community Safety Coordinator
Community Safety Committee

8 December 2010