



MINUTES OF MEETING
COMMUNITY SAFETY COMMITTEE
HELD THURSDAY 12 MAY 2011

NOTE: All minutes are subject to confirmation at a subsequent Ordinary meeting of Council or Planning and Strategy Committee meeting.

PRESENT:

Councillors

Cllr Jean Hay, Mayor	Manly Council (Chair)
Cllr Alan Le Surf	Manly Council
Cllr Hugh Burns	Manly Council
Cllr Dr Peter Macdonald	Manly Council

Other Representatives

Superintendent Dave Darcy	Manly Police
LSC Bronwyn Nakhla	Manly Police
Ray Mathieson	Community Member & rep of Mike Baird
Doug Robertson	Community Member
Anthony Christie	State Transit Authority
Wade Mitford	State Transit Authority
Melissa Palermo	Northern Beaches Health Promotion
Captain Brett Mitchell	Street Pastors
Malcolm Pearse	Department of Corrective Services
Sidar Demirbag	Late Night Food Traders representative
Amanda Watkins	Manly Drug Education & Counselling Centre

Council Staff

Sue Johansson	Community Safety Coordinator
Terry Jones	Manager Ranger Services
Beth Lawsen	Divisional Manager Human Services & Facilities
Jono Noyes	Youth & School Aged Services Coordinator

TO THE MAYOR AND COUNCILLORS OF THE COUNCIL

The **Community Safety Committee** met on Thursday 12 May, 2011 to consider the matters referred to it and now provides the following advice to Council.

OPEN The meeting commenced at 8.00am.

ITEM 1 APOLOGIES AND LEAVE OF ABSENCE

Apologies were received from Cllr Barbara Aird and Mike Baird, Member for Manly.

Anthony Christie of STA introduced Wade Mitford, who will now be the STA representative for the Committee. The Chair thanked Anthony Christie for his time given to the Committee, and for assistance with late night transport solutions.

ACTION

ITEM 2	DECLARATION OF INTEREST	ACTION
	<p>There were no declarations of interest.</p>	
ITEM 3	<p>CONFIRMATION OF NOTES OF THE MEETING HELD ON 14 APRIL 2010</p> <p>A quorum was not present for the meeting of 14 April 2011. The notes of the meeting were confirmed by members. All recommendations from the notes of the meeting were then discussed under the relevant Agenda items for this month's meeting.</p>	
ITEM 4	<p>Report – Manly Precinct Liquor Accord</p> <p>Hassle Free Nights have extended RSA on the Frontline workshop invitations to all mandatory participants of the Manly PLA.</p> <p>Workshops will be held in May at the Hotel Steyne and will cover a range of topics including local transport options and Manly's Alcohol Free Zone.</p> <p>Incoming correspondence dated 10 May 2011 received from Elizabeth Tydd, Executive Director OLGR in response to letter from the General Manager dated 4 March 2011. The General Manager's letter conveyed concerns expressed at the Community Safety Committee meeting of 9 December 2010 regarding the Manly PLA, in particular the exclusion of the Manly Liquor Accord Extended Trading Premises – Local Agreement and also the small financial contribution committed by mandatory participants in the Manly PLA and Communities NSW to the strategies for Manly.</p> <p>Whilst the incoming letter referred to work being 'underway' in progressing the voluntary Manly Liquor Accord Extended Trading Premises – Local Agreement, the Committee questioned the ability of NSW OLGR or Hassle Free Nights to connect and liaise with the Manly Liquor Accord, given that it is not functioning at present. Further discussion and recommendations for the Liquor Accord are recorded under Item 9.</p> <p>Recommendation:</p> <p>That the information is received and noted.</p>	
ITEM 5	<p>Report – Late Night Transport</p> <p>Recommendation progressed from 14 April 2011 meeting:</p> <p>That following concern raised by the Committee regarding the infrequent operation of the Manly Night Shuttle, Council will:</p> <ol style="list-style-type: none"> 1. Investigate the use of Council's Hop Skip and Jump buses to provide a night-time service on Friday and Saturday nights 2. Write to Communities NSW to express concern regarding the infrequent operation of the Manly Night Shuttle <p>The Community Safety Coordinator provided the following update:</p> <ol style="list-style-type: none"> 1. The primary use of the Hop Skip and Jump bus is for community transport during daytime hours. The lack of staff resources and ongoing costs involved in providing the service for night use, along with safety concerns for drivers, meant that this proposal was not supported by staff. 2. A letter was sent from the General Manager to the Director General of the Department of Trade & Investment, Regional Infrastructure & Services (NSW OLGR) with a copy to Hassle Free Nights and Superintendent Darcy on 29 April 2011 to 	

express concern regarding the current operation of the Manly Night Shuttle, and to request an investigation into the service.

The Committee discussed a range of alternative late night transport options, including approaching other shuttle operators, Manly Warringah Cabs maxi cabs and State Transit bus timetable changes.

Recommendation:

The Committee recommends that Council explore a range of options for improved late night transport in Manly. The Committee emphasises that this should be at no extra cost to Council.

**Community
Safety
Coordinator**

ITEM 6 Report – Draft Manly Crime Prevention Plan

Following public exhibition of the Plan, no amendments were received, and the draft Manly Crime Prevention Plan and Supporting Documentation was reported back to Council's Planning & Strategy Meeting of 2nd May 2011 where it was adopted by Council.

The Manly Crime Prevention Plan 2011-2013 will be forwarded today to the NSW Attorney General's Department for endorsement as a Safer Community Compact.

Once the Plan has been endorsed and funding received, Council will report six-monthly to the NSW Attorney General's Department, and this report will also be provided to the Committee for information.

Recommendation:

That the information is received and noted.

ITEM 7 Police Report

Recommendation progressed from 14 April 2011 meeting:

That a report be prepared for the Community Safety Committee which:

- Investigates portable urinal designs
- Provides feedback on the City of Sydney 4-week trial of portable urinals in 4 locations across the city.

The Community Safety Coordinator provided the following update:

- City of Sydney portable urinal trial has only just finished, waiting feedback on evaluation.

The powerpoint presentation at 14 April Committee meeting by Superintendent Darcy is attached for the information of members.

Superintendent Darcy reported that whilst alcohol-related assaults have reduced generally, probably as a result of the colder weather, assaults at the late night transport hubs have increased. It is possible that the relocation of the Police Station may have had an impact.

The Shore Club is now under new management, and assaults within the venue are down.

LSC Bronwyn Nakhla of Manly Police presented a summary of the issues from the late night community safety audit held on Saturday 5th February 2011 between 11.45pm and 3.30am. Key issues related to lighting, signage and litter. A copy of the report by Manly

Police is attached to the minutes.

The Community Safety Coordinator reported on progress regarding a lighting audit conducted at Gilbert Park, Raglan St taxi rank and East Esplanade walkway.

Manly Youth Council has expressed concern about the lack of lighting at Lagoon Reserve.

Recommendation:

That Council and Manly Police conduct a lighting audit at Lagoon Reserve to improve safety for pedestrians using the walkway between North Steyne and Balgowlah Road.

**Civic and Urban
Services/ Manly
Police**

ITEM 8 Rangers' Report

Manager Ranger Services presented the Rangers report for the month of April 2011.

Superintendent Darcy congratulated Council's Night Rangers on successfully working alongside Manly Police officers. Manager Ranger Services reported that following recent recruitment, there is now a full team of four Night Rangers.

Recommendation:

That the information is received and noted.

ITEM 9 Manly Liquor Accord Report

Recommendation progressed from 14 April 2011 meeting:

That Council write to the Minister responsible for the NSW Office of Liquor, Gaming & Racing to seek clarification on the future direction of Liquor Accords throughout the State and in particular the Manly Precinct Liquor Accord acknowledging that Hassle Free Nights has disrupted the cooperative relationship between Council, Police and the local Liquor Accord.

The Community Safety Coordinator provided the following update:

- Letter sent from the Chair, Mayor Jean Hay to The Hon George Souris, Minister for Tourism, Major Events, Hospitality and Racing dated 28 April 2011 regarding this recommendation
- NSW OLGR's Liquor Accord Delivery Unit has commenced discussions and a series of meetings with Council, Manly Police and interested licensees to scope interest from a range of liquor license types to form a new Executive for the Manly Liquor Accord.

Recommendation:

The Committee recommends that Council and Manly Police assist the NSW OLGR Liquor Accord Delivery Unit in revitalising the Manly Liquor Accord.

**Community
Safety
Coordinator/
Manly Police**

ITEM 10 Report – Publications relevant to community safety

The Community Safety Coordinator provided a summary of the following useful publications:

1. 2011 Annual Alcohol Poll: Community Attitudes and Behaviours, Alcohol Education and Rehabilitation Foundation, April 2011.

- <http://www.aerf.com.au/showcase/main.aspx>
2. NSW Annual Recorded Crime Statistics 2010, NSW BOCSAR, April 2011.
http://www.bocsar.nsw.gov.au/lawlink/bocsar/ll_bocsar.nsf/pages/bocsar_mr_rcs2010
 3. An update of long-term trends in property and violent crime in NSW: 1990-2010, NSW BOCSAR, April 2011.
http://www.bocsar.nsw.gov.au/lawlink/bocsar/ll_bocsar.nsf/pages/bocsar_mr_bb58
 4. Trends in assaults after midnight, NSW BOCSAR, April 2011.
http://www.bocsar.nsw.gov.au/lawlink/bocsar/ll_bocsar.nsf/pages/bocsar_mr_bb59
 5. Alcohol and assault on Friday and Saturday nights: Findings from the DUMA program, Australian Institute of Criminology, May 2011.
<http://www.aic.gov.au/en/publications/current%20series/rip/1-10/14.aspx>
 6. Alcohol and disorderly conduct on Friday and Saturday nights: Findings from the DUMA program, Australian Institute of Criminology, May 2011.
<http://www.aic.gov.au/publications/current%20series/rip/1-10/15.aspx>

Recommendation:

That the information is received and noted.

ITEM 11 Report – Public Toilet Facilities

The report 'public toilet facilities' has been referred from the Planning & Strategy Committee meeting of 2 May 2011.

Recommendation from 14 April 2011 meeting (Item 12) was:

That the toilets at Whistler Street, Ocean Beachfront, and Gilbert Park bus shelter should remain open 24 hours on Friday, Saturday and Sunday nights.

Whilst a signage audit conducted of the CBD by the Community Safety Coordinator and Crime Prevention Officer highlighted some deficiencies in directional signage to toilets, the Committee did not support the placement of additional signage.

Superintendent Darcy reported that of the offenders who have been issued criminal infringement notices for public urination, 90% were locals, who should know where the existing toilets are.

Following discussion regarding opening hours of public toilets, the following recommendation was made:

Recommendation:

The Committee recommends to Council that the following CBD public toilet facilities should remain open 24 hours on Friday, Saturday and Sunday nights:

- Whistler Street carpark
- Ocean Beachfront, opposite The Corso, and
- Gilbert Park bus shelter

ITEM 12 GENERAL BUSINESS brought to the attention of the Chair prior to the start of the meeting and approved for consideration.

**Environmental
Services
Division/ IBM**

12.1 North Head Suicide Prevention Group

Superintendent Darcy and LSC Bronwyn Nakhla advise that they are progressing discussions with Telstra to locate an aerial on North Head.

Manly Police are also gathering a list of mobile phone numbers from key local services and agencies to allow an 'SMS Alert' system to be implemented. Ideally these key staff will have been trained in suicide prevention.

Suicide prevention skills training courses have been identified, and Manly Police are gathering expressions of interest from key individuals from local services and agencies.

The following recommendation was proposed at the 14 April 2011 meeting, and was endorsed by the Committee:

Recommendation:

That the Committee endorses the ongoing work of the North Head Suicide Prevention Group and recommends Council staff continue to work with the group to progress key strategies, as well as have Council staff, such as Rangers, participate in Suicide Alertness Training for first responders

IBM/ GM

12.2 Sydney Harbour National Park Draft Plan of Management

Recommendation from 14 April 2011 meeting (Item 8) was:

That the Committee considers the following submissions relevant to the Plan of Management for North Head. These have been developed in conjunction with key members of the North Head Suicide Prevention Group and are to be implemented by NPWS, DECC.

Under Outcome 1: Conserve the natural values of the park:

- Consider small scale ecological and hazard reduction burns, as these may also increase visibility as one of the strategies to prevent self harm on the headland.

Under Outcome 4: Provide enriching and memorable experiences in the Park

- Review visitor facilities for lookouts with a view to creating greater use and extended use of lookout areas across North Head
- Regular audit of fencing along the Fairfax Walkway to ensure visitor safety
- Investigate a new walking track around the outer margin of Fairfax Road to separate pedestrians from vehicles to ensure improved pedestrian safety

The Community Safety Coordinator provided the following update:
A combined Council submission has been made.

Recommendation:

That the information is received and noted.

ITEM 13 NEXT MEETING DATE:

Date: Thursday 9 June 2011

Time: 8.00am – 10.00am

Venue: Councillor's Room

Meeting closed at 9.50am

In confidence



Community Safety Meeting

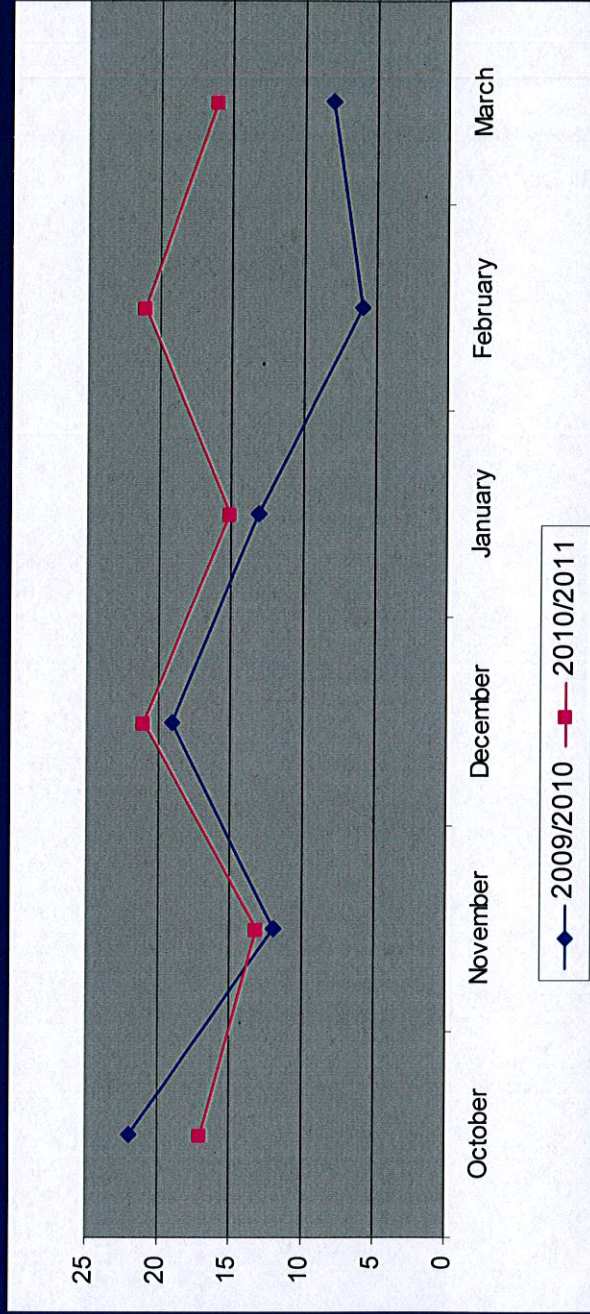
Manly LAC

April 2011

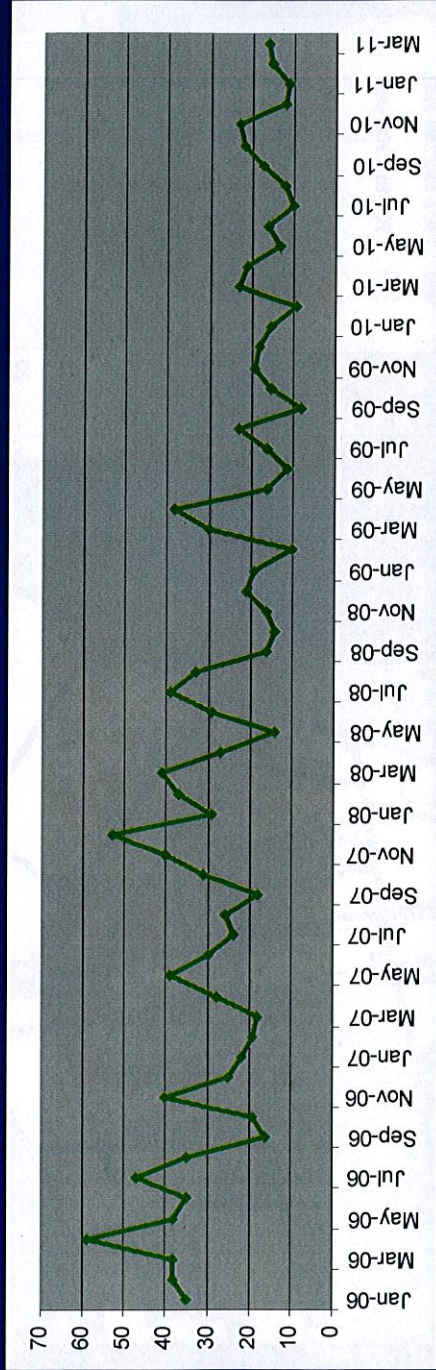
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ASSAULTS (ALCOHOL & NON DV RELATED) IN MANLY LAC COMPARING SUMMERS OF 2009/2010 & 2010/2011



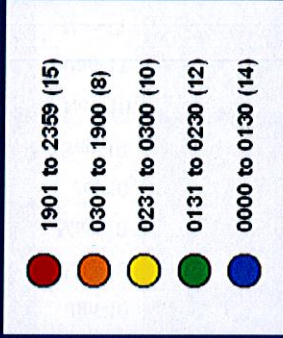
Break and Enters January 2006 to March 2011



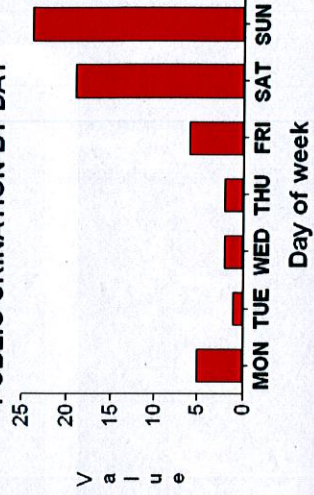
Urination map Manly LAC January 1 - 12 April 2011



URINATION BY TIME



PUBLIC URINATION BY DAY





The End

Community Safety Audit

Manly Central Business District

Saturday 5th February 2011

11.45pm to 3.30am



With your help a Safer Community

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Executive Summary

This report reflects the findings and recommendations of a Community Safety Audit team consisting of 9 members of the community who conducted an audit on Manly Central Business District and surrounds on Saturday 5th of February 2010

The audit was commissioned in relation to concerns raised by members of the community regarding safety and crime in the Manly area. The last safety audit was conducted in November 2009.

Community Safety Audits are an excellent means to document the existing and potential harm that may be in the area.

The area that the audit team focused was in the Manly Central District and covered the following area:

- The Corso
- Manly Wharf
- West Esplanade and Oceanworld
- North and South Steyne
- Raglan Street Taxi Rank
- Shelly Beach
- Wentworth Street & Rialto Lane
- Belgrave Street taxi Rank and Gilbert Park
- Henrietta and Market Lanes

The objective of this audit was to identify and evaluate the safety and security related risks and the protection of people and property from the threat of internal and external criminal exposure and anti-social behavior.

The audit focused on the following areas:

- General Impressions of Safety
- Lighting
- Visibility and Sightlines
- Signs
- Traffic Movement
- Transport Services
- Provision of Services
- General Maintenance

Audit Team Representation

The audit team consisted of:

Superintendent David Darcy
Leading Senior Constable Danielle Fletcher
Leading Senior Constable Bronwyn Nakhla
Mrs Sue Johansson
Jonothan Noyes
Will de Monchaux
Anthony Christie
Ray Mathieson
Henrietta May

Manly Police
Manly Police
Manly Police
Manly Council
Manly Council
Manly Youth Council
State Transit Authority
Little Manly Precinct
Fairy Bower Precinct

Introduction

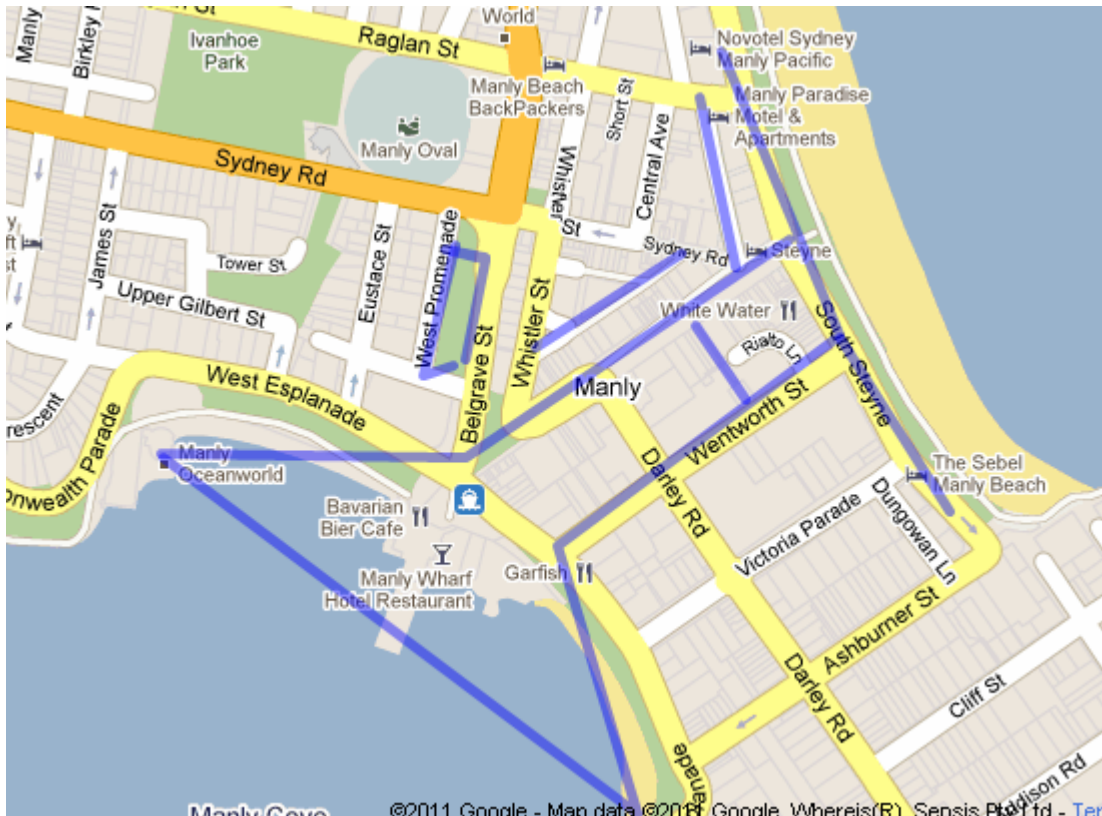
The primary purpose of this audit was to identify and evaluate safety and security within Manly CBD in an attempt to reduce the opportunities for crime, anti-social behaviour and other threats in the area.

The Manly CBD has a large number of licensed premises which are in close proximity to the beach front. The main area of the licensed premises is around The Corso which is the main thoroughfare into Manly from the ferry terminal, bus stops and taxi rank.

There are also a number of late night food outlets that are in the area where the audit was conducted. The audit team was able to observe the impact these traders have on the community particularly in relation to litter left by patrons.

Location

The Audit area is marked below is blue.



Observations & Recommendations

1. General Impressions of Safety

Overall the audit members felt safe within the CBD, however the absence of lighting on major locales, East Esplanade and North Steyne created insecurity in these areas. Notably East Esplanade is a major pedestrian thoroughfare for local residents so this was a significant factor in general safety.

The other main causes for concern were other lighting issues, toilets and signage and the presence of litter.

Patron numbers on this evening were slightly down in comparison to peak summer crowds which were noted by most members.

2. Lighting

This was a major factor noted by members of the audit team who provided their input into identifying lighting deficiencies. It should also be emphasized the responsibility for improving and rectifying lighting problems does not fall solely on public service utilities. Some issues entail affirmative action from small businesses operating in the area, particularly The Corso retail stores.

Lighting by Location

1) The Corso

There has been significant improvement in lighting since the upgrade of The Corso area. However members noted the lack of lighting in the following locations;

- Several post lights out (possibly bulbs only) in The Sydney Rd section of The Corso. General illumination of this area is acceptable however significant improvement could be made by shop front or in store illumination.
- The sensor light was not working in the childrens play area
- The sensor light on the St Matthews Church enclave was not working.

2) North Steyne

- All lights on the North Steyne beachfront walkway from the toilet block to Queenscliff appeared to be out on this occasion. These lights normally provide sufficient lighting and are extremely important to safety in this area. Not only does it light the walkway but also the grassed areas and the sand area on the beach.
- The Raglan Street taxi rank on North Steyne is also poorly lit. Some members noted it is difficult to even know it is a rank given the poor lighting at this location. Since the audit the North Steyne lighting has been rectified, however poor lighting at the rank has continued to be noted to police.
- A light was also out near the entrance to the female toilet.

3) Shelley Beach – Suitable lighting in this area.

4) Market Lane/Henrietta Lane and Whistler St Car Park – Suitable lighting in this area

5) Wentworth St and Rialto Lane

- The Corso side of the Rialto lane walkway has poor lighting for its location which is frequently used for public urination
- The roadway section of Rialto Lane between Rialto Square and The Corso side is poorly lit also. There is insufficient lighting to differentiate between the pedestrian walkway and the vehicle roadway.

6) East Esplanade

- The walkway lighting was out from Manly Yacht Club right around to Wentworth St. The lighting of the ramp footpath at Wood St and East Esp was noted to be quite poor considering its lack of natural surveillance from the roadway.

This is a significant section of lighting and a significant pedestrian area which created a feeling of insecurity amongst the audit team. There are no shops or any other sources of illumination in this area which was very dark as a result.

7) Manly Wharf

- The advertising panels in the East Esplanade Bus Stop (Stand H) were not illuminated nor were any other lights within the bus stop shelter.
- A post light was also out, directly outside the day time entrance to The Wharf Hotel.

8) West Esplanade to Oceanworld

- The advertising panels in the West Esplanade Bus Stop (Stand A) were not illuminated nor were any other lights within the bus stop shelter.

9) Belgrave St, Gilbert park and Taxi Rank

- The advertising panels in the Belgrave St Bus Stop (Gilbert Park) were not illuminated nor were any other lights within the bus stop shelter.
- Gilbert Park itself was noted to be poorly lit. There are currently two post lights using low illuminating orange lights which provide little illumination of the area.
- The “Police” sign was not illuminated at the police station.

Recommendations:

Effective lighting contributes to public safety by reducing fear, increasing community activity, improving visibility and increasing the chance that offenders will be detected and apprehended.

- Scheduled, frequent and accountable checks of CBD lighting should be conducted by relevant Council Staff to ensure their functionality and amend any issues.
- Lighting along the East Esplanade ramp footpath to Wood St is upgraded.
- Suitable lighting to be installed at The Raglan St Taxi Rank for weekend periods.
- Suitable lighting be installed on the Corso side of the Rialto Lane walkway
- ‘Ant Trail’ lighting or similar is installed on the pedestrian road crossing area of Rialto Lane.
- Manly Council ensure the contracted bus stop management company (JC Decaux) have advertising boards illuminated at night.
- Lighting in Gilbert Park is upgraded.
- Manly Council and Manly Police consider/endorse a ‘mail out’ to businesses on The Corso educating them on the effectiveness and benefits of leaving limited lighting on in stores at night.

3. Visibility and Sightlines

The general visibility in terms of sightlines surrounding the Manly CBD is good. The main pedestrian areas being the beachfronts, the wharf esplanades and The Corso all have clear views, minimal obstructions and good natural surveillance.

The two main areas noted by audit members of concern were Rialto Lane and Henrietta Lane, both which were previously highlighted in the 2009 Audit.

The main issue noted with Rialto Lane is the pedestrian crossing area of the laneway running north/south. When approaching the crossing area from the southern side visibility of the roadway area is limited due to the buildings location. This prevents the pedestrian from being aware of any vehicle or persons approaching from either side. This issue is exacerbated by the lack of lighting on the roadway area. Designation between the roadway and footpath in this area is also poor.

Once crossing the roadway and walking through Rialto Lane sightlines approaching the Corso are good due to the adjacent shop front windows. However there is a general sense of uneasiness in the laneway due to the alcoves existing in the laneway. This area is notorious for intoxicated patrons using the area to urinate.

The second location which has poor sightlines is Henrietta Lane. The laneway is a service laneway area and provides rear access to businesses operating on North Steyne. The area has poor natural surveillance and no guardianship until you reach The Steyne Hotel. The poor sightlines are a result of the rear access driveways and walkthrough points to North Steyne. Uneven set backs, uncontrolled streetscape gaps can provide locations and opportunities for criminal behavior.

Recommendations

- As previously recommended lighting must be improved on the road area of Rialto Laneway.
- Designation markings on footpath and roadway depicting the shared roadway area in Rialto Lane.
- Strong lighting in recessed alcoves in Rialto Lane to deter public urination.
- Improved designation between public and private space in Henrietta Lane though the use of fencing, general signage and directional signage.

4. Signage

The way finder signs situated on The Corso are visually appealing and signage in the CBD has improved since the previous audit. However signage relating to the location of public toilets is still poor and ambiguous where in existence, particularly at night time. The actual signs placed on the ocean beachfront toilets are also unsatisfactory. Given the ongoing issue of public urination such signage is imperative. Sign should be clear, legible and useful. International symbols help to reduce confusion.

The only other noted sign needing replacement is the “No Diving/No Swimming” placed on the fence in the docking area at Manly Wharf. This location is popular with youths jumping into the ferry wash when it is docking which poses danger to the swimmers and is always of concern to ferry drivers.

Recommendations

- Public toilet signage to be audited and improved
- Sydney Ferries to be notified in writing regarding the replacement of the “No Swimming/No Diving Sign”

5. Traffic Movement

Traffic movement in the audited area is generally good. The main area of concern is intoxicated patrons walking out on the roadway in an attempt to flag down passing taxis or generally walking across the roadway.

This becomes more frequent when lines at the Taxi Rank are quite lengthy. Also noted, was Taxi Drivers ‘touting’ for fares by stopping opposite the Belgrave St Taxi rank. This encourages patrons to cross the road hastily and stop to speak to the driver through the window whilst remaining on the roadway. The current barriers at the rank provide some safety for patrons at the line to prevent this. Statistically Manly does not have a significant issue with pedestrian accidents and at this stage does not appear to be a need for any further control measures.

The other issue was the Manly Night Shuttle seen stopping opposite the Raglan St Taxi rank. The driver was seen to speak to patrons waiting in line and then crossing North Steyne with the patrons and getting back on the bus. There is a well signed designated area for the Manly Night Shuttle to stop to ensure the safety of patrons at The Raglan St Taxi Rank which was not used.

Recommendations

- Ministry of Transport appointed security and Police continue to patrol and supervise both Taxi Ranks and monitor 'touting' behaviour.
- The Manly Night Shuttle be directed as part of their operating agreement to stop at the signed and designated pick up area on North Steyne.

6. Transport Services

The audit area is serviced by public buses, ferries, taxis and the Manly Late Night Shuttle.

As previously mentioned, the lighting panels at the East and West Esplanade and Belgrave St bus stops was not functioning which does not encourage patrons to use them. Lighting is also generally poor in Gilbert Park which creates an insecure area at the adjoining bus stop. Patron numbers at the bus stops was significantly lower than at the taxi ranks.

The Belgrave St Taxi Rank appeared to be function well and good order was being maintained by security staff. At 3.00am a taxi shortage was observed however patron numbers in general was down so this did not pose a significant problem.

The Raglan St Rank generally has fewer patrons which also appear to lead to fewer Taxis. The rank appeared to be working well with patrons waiting in an orderly fashion. There is however a lack of suitable lighting and no CCTV in the area.

The lack of CCTV was a previous recommendation from the 2009 audit however this is yet to be undertaken by Council. In order for Taxi's to be encouraged to attend the rank to collect patrons the site should cater to the requirement that the drivers feels safe when picking up intoxicated passengers.

"Experience has shown that where the identity of the passenger is known prior to their entry into the taxi, there is a much less chance of violence occurring." (Page 7 Taxi Industry Safety and Security Taskforce, Final report 2007, Ministry of Transport.)

CCTV at this location would assist in patron and driver safety, the investigation of criminal offences and the true promotion of a secure rank.

The Night Shuttle was observed throughout the audit on several occasions. However it was not bearing any signage or marking to indicate the service it was in fact offering.

Recommendations

- Lighting audit and upgrade at Gilbert Park
- The creation of Late Night Transport Hubs to consolidate northbound bus services to the Belgrave St Bus stop.
- Upgrade of lighting at Raglan St Taxi Rank
- Installation of CCTV at the Raglan St Taxi Rank.
- Manly Night Shuttle is directed as part of their operating agreement to bear appropriate marketing signage on the vehicle being utilized.

7. Provisions of Services

The audit area is serviced by most shops and services typical of a CBD. The timing of the audit however put focus on the licensed premises and late night food traders who were the predominant businesses open at the time. Public toilets were also considered in the audit.

Audit participants generally noticed significant improvement in the presence of litter since the previous audit. However it was still noted as an eyesore in the area.

The walkway from Hamlets Pies on The Corso, past The Corso Bake house and onto the Council Chamber forecourt was heavily littered. The litter was evidently from Hamlets Pies and The Corso Bakehouse. It appeared patrons would stop outside the bakery or outside Council Chambers to consume their food prior to getting a taxi. The lack of garbage bins in these areas was also noted.

Litter was also seen around most benches on The Corso in the vicinity of the kebab shops. Participants did not observe any staff cleaning the area. McDonalds litter was quite significant around the Wharf Forecourt about 12.15am whilst McDonalds were still trading.

A lack of garbage bins was also observed along East Esplanade, an area frequented people picnicking in the early hours of the evening. The amount of rubbish as a result, could not be observed due to the lighting outage in the area. Substantial litter was also seen at Shelley Beach where it was evident BBQ users had made little or no attempt to clean up after themselves despite sufficient bins at the site.

There are three public toilets which are council open 24 hours on Friday and Saturday nights within the audit area. There are also public toilets at Manly Wharf which were closed on this occasion. The Gilbert Park automated toilets were not functioning and therefore locked. The Whistler St Car park toilets were open and apparently tidy, however smelt offensively of urine.

The beachfront toilets were open but generally untidy and unhygienic. Whilst public urination remains an ongoing issue, it is crucial the toilets remain open and useable to patrons.

The other significant issue observed was numerous Coles shopping trolleys seen in and around the CBD well past their closing time. At Shelley Beach five trolleys has been abandoned. Several were also seen outside the current Coles construction site and at Manly Wharf. Trolleys can be used to cause malicious damage to property and vehicles as well as being unsightly in an area.

Recommendations

- The Council agreement with Late Night Food Traders be revisited to ensure they are complying with removal of litter.
- Placement of garbage bins is considered near the Belgrave St Taxi Rank and along East Esplanade.
- An audit is conducted of 24 hours public toilet services by Manly Council.
- Manly Council considers coin or magnetic locking devices as part of the new Coles D.A to prevent further trolleys being abandoned in the CBD.
- Coles Manly be contacted by Manly Council reminding them of their responsibility to collect their trolleys after closing.
- Weekend Night Rangers frequent Shelley Beach after sunset and remind patrons about the offence of littering.

8. General Maintenance

General Maintenance in the audit area is considered to be good. The main areas of concern which required frequent and regular maintenance is lighting and public toilets. Litter is also an issue which should be maintained vigilantly by the late night food traders.

Recommendations

- Scheduled, frequent and accountable checks of CBD lighting should be conducted by relevant Council Staff to ensure their functionality and amend any issues.
- The Council agreement with Late Night Food Traders be revisited to ensure they are complying with removal of litter.

Summary

Manly Council and Manly Police have a vital interest in ensuring the safety of members of the community and their property. By using the recommendations contained within this document, any person who does so acknowledges that: It is not possible to make areas evaluated by the Community Safety Audit Team absolutely safe for the community and their property.

Recommendations are based upon information provided to, and observations made by Community Safety Audit Team members at the time the audit was conducted.

The Community Safety Audit Team hopes that by using the recommendations contained within this document, criminal activity will be reduced and the safety of members of the community and their property will be increased. However, it does not guarantee that all risks have been identified, or that the area audited will be free from criminal activity if its recommendations are followed.

We would like to take this opportunity to thank all those members of the community involved in conducting this Safety Audit to improve community safety.