

CONTACT A MCLO

There are 33 MCLOs working from 25 police stations across NSW. You can call to make an appointment or visit them during the week between 9am and 5pm. MCLOs are located in the following police stations:

Ashfield

14 Victoria Street
Ashfield 2131
9797 4099

Bankstown

2 Meredith Street
Bankstown 2200
9783 2199

Blacktown

11 Kildare Road
Blacktown 2148
9622 0000

Burwood

Belmore Road
Burwood 2134
9745 8499

Cabramatta

243-249 Cabramatta Rd West,
Cabramatta 2166
9725 8999

Campbelltown

65 Queen Street
Campbelltown 2560
4620 1201

Campsie

58 Campsie Street
Campsie 2194
9789 0999

Eastern Beaches

136 Maroubra Road
Maroubra 2035
9349 9299

Fairfield

40-42 Smart Street
Fairfield 2165
9728 0399

Flemington

Corner Susan & Queen Street
Auburn 2144
9646 8699

Green Valley

193-195 Wilson Road
Green Valley 2168
9607 1799

Holroyd

15-17 Memorial Avenue
Merrylands 2160
9897 4899

Kuring-gai

292 Pacific Highway
Hornsby 2077
9476 9799

Liverpool

148 George Street
Liverpool 2170
9821 8444

Macquarie Fields

10 Brooks Street
Macquarie Fields 2564
9605 0479

Mt. Druitt

Cnr Luxford Road & Kelly Close
Mt. Druitt 2770
9675 8623

Newcastle

30 Harriet Street
Waratah 2298
4926 6599

North Shore

63 Archer Street
Chatswood 2067
9414 8499

Parramatta

95 Marsden Street
Parramatta 2150
9633 0799

Rosehill

2 Carlton Street
Granville 2142
9897 4199

Ryde

8 Victoria Road
Gladesville
9879 9699

St. George

36-38 Ormonde Parade
Hurstville 2220
9375 8599

St Marys

38-42 King Street
St Marys 2760
9877 7499

Sydney City

129 Day Street
Darling Harbour 2000
9265 6499

Wollongong

Cnr Church & Market Streets
Wollongong 2500
4226 7899



NSW Police Force

Multicultural Community Liaison Officers

Police can arrange an independent professional interpreter either on the phone or in person to assist you. All languages including AUSLAN can be provided at any time of the day or night. Just tell the police what language you speak.



Triple Zero (000)

For emergencies or life threatening situations.



Police Assistance Line (131 444)

For non emergencies.



Crime Stoppers (1800 333 000)

To provide crime information. It can be anonymous.

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English

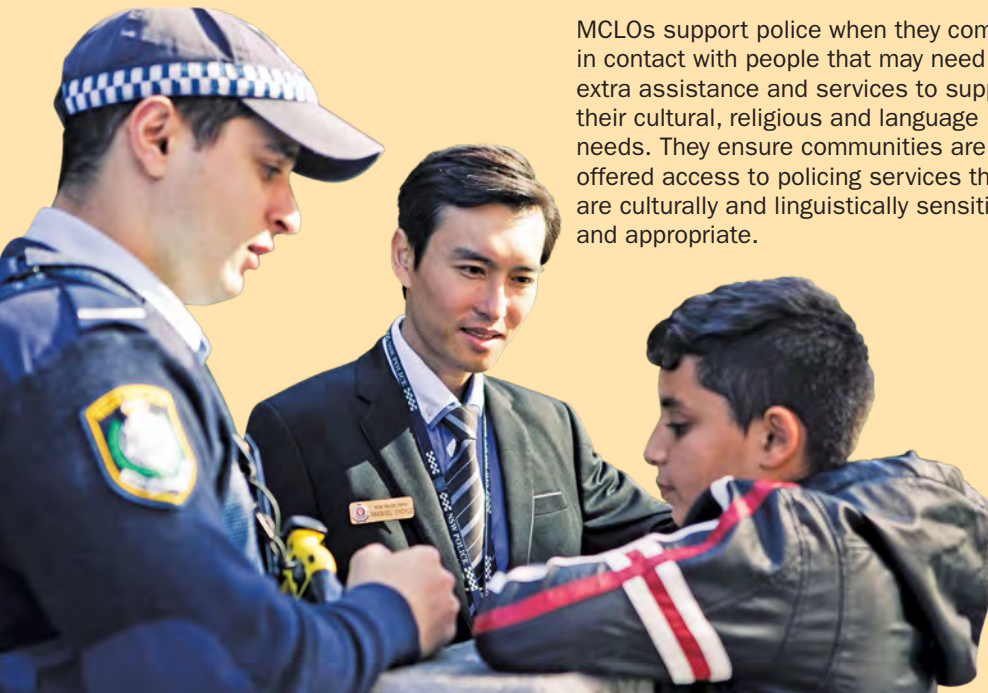


The primary role of NSW Police Force is to reduce crime and violence and improve public safety. To do this, police need to work closely with all members of the community including members of culturally and linguistically diverse (CALD) backgrounds.

Multicultural Community Liaison Officers (MCLO) are civilian staff employed by NSW Police Force to help communities build trust and confidence in the police.

Although MCLOs are not police officers, they are trained professionals working alongside police, advising them on community issues and ways to better connect and understand the concerns and needs of their local communities.

MCLOs support police when they come in contact with people that may need extra assistance and services to support their cultural, religious and language needs. They ensure communities are offered access to policing services that are culturally and linguistically sensitive and appropriate.



MCLO's also help communities understand their rights and their responsibilities when in contact with the police and can help explain how police respond to and manage crime and community safety.

MCLOs may provide the following services:

- helping community members and individuals report a crime to police
- supporting and work with victims of crime, their families and community
- supporting victims of domestic violence at court
- providing referral and access to appropriate policing services
- providing referral and access to other agencies
- delivering talks, information sessions and advice on crime prevention, safety and other policing matters to the community
- working on community based crime prevention projects and programs
- developing regular contact and building partnerships with community members, organisations and community leaders
- working with vulnerable communities such as newly arrived migrants, young people, the elderly, women, new and emerging communities, international students, refugees and asylum seekers
- representing police on local community and interagency forums and networks
- providing confidential advice and assistance regarding policing matters

Most MCLOs speak one or more community languages and can also provide basic language assistance where needed.

To reduce and prevent crime and keep people safe, police rely on the community to report crime and provide information about their safety and the safety of their neighbourhood. Your MCLO can help you report crime and any safety concerns to police.

